

# VIISAN OfficeCam

**USER MANUAL** 

Windows Edition v1.8

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# Copyright

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### **Trademarks**

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# **Disclaimer**

- The screenshots in this user's manual were made with Windows 10. If you are
  using other Windows system, your screen will look somewhat different but still
  function the same.
- Specifications of this software and contents of this user manual are subject to change without notice. Any modification, error correction, or feature updates made in the actual software may have not been timely updated in this user manual. User may refer to the actual software itself for more accurate detail. Any misprints, translation errors, or inconsistencies with existing software, will be updated as soon as possible.

# Disposal of Waste Equipment by Users in Private Households in the European Union

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment.



### Introduction

VIISAN OfficeCam is a robust scanning solution engineered specifically for VIISAN document camera scanners. It offers rapid and efficient scanning of various document types, ranging from business cards to books, converting them into high-quality image formats. The software supports multiple functionalities, including photo and document scanning, book digitization, barcode recognition, and video recording. With the integrated OCR (Optical Character Recognition) feature, scanned images can be effortlessly converted into searchable PDF files or editable Word, Excel, ePub, and Text formats.

For book scanning, VIISAN OfficeCam delivers exceptional results through advanced image processing features. It can automatically flatten curved book pages, digitally remove finger artifacts from scans, repair damaged or frayed document edges, align pages according to text orientation, and split dual-page book scans into separate images with precision.

**Note:** This software is distributed exclusively with VIISAN document camera scanners of specific model numbers. Full functionality, including advanced book scanning capabilities, is only guaranteed when paired with compatible VIISAN hardware. When used with non-approved book scanners, certain features may be limited or unavailable.

# **System Requirements**

To ensure the performance of this scanner, the following hardware system requirement are necessary:

CPU	Intel® Core™ i5 or higher	
RAM	8GB RAM minimum, 16GB RAM recommended.	
GPU	Iris Plus Graphics or higher Graphics cards	
Hard Disk	The installation and operation of the program requires 1G disk space. You can scan more images if the disk space is bigger. The recommended storage is 20G.	
Operating System	Windows 7 / Windows 8.1 / Windows 10 / Windows 11	
USB	USB port	

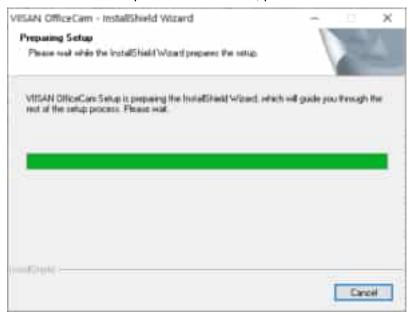
**NOTE:** The system requirements and compatibility can change over time, depending on the operating system and updates from Windows.

# **Installing the Software**

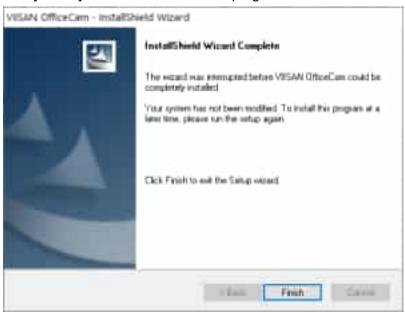
**NOTE:** Before installing this application software, it is recommended to close any antivirus programs or security software running on your system.

If you are installing this software from a downloaded file, please double-click on the setup.exe file to start the installation process.

1. Once the installation process has started, please follow the on-screen instructions.



2. Click [Finish] to finish the installation program.

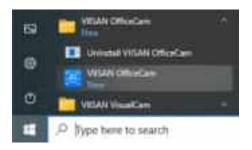


# **Getting Started**

• To start the program, please double click on the VIISAN OfficeCam icon on the desktop or start VIISAN OfficeCam from the Windows Programs list.

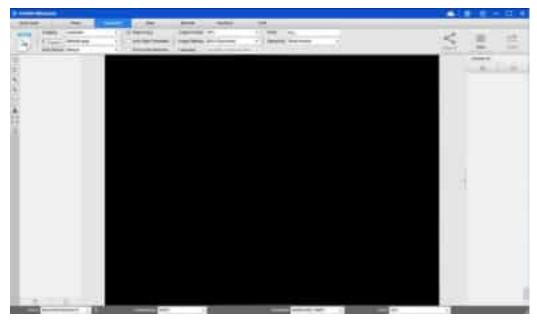


Click the Windows Start Menu > All Programs > VIISAN OfficeCam folder > VIISAN OfficeCam.



#### **Main Window**

When the software is launched, you should see the main window appears as shown below. In the middle of the main window, you should be able to see the real-time preview video from the camera device.

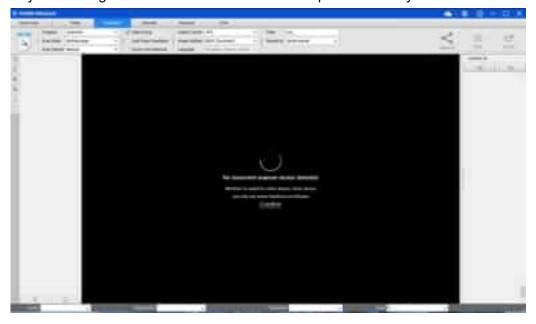


**Note:** If you do not see the real-time video preview from the camera device and the message "[Detecting devices...]" is displayed in the main window as shown below, please verify the following steps:

1. Ensure that you have enabled the OfficeCam app's permission to access the camera in your Windows privacy & security settings.

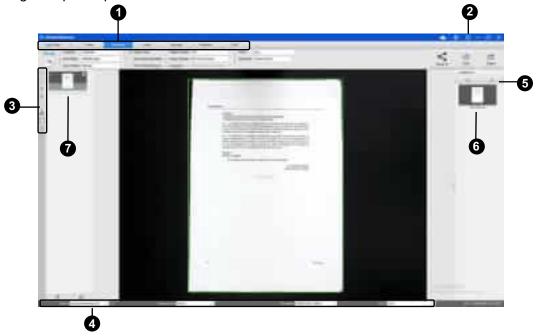


- 2. Confirm that your hardware device is properly connected to your PC via a USB cable.
- 3. Ensure that the camera arm has unfolded. If the camera arm is closed, the video feed may appear completely black, even if the camera is functioning correctly.
- 4. Try connecting the USB cable to a different USB port or restart your PC.



# **Control Panel**

Here is the software control panel of VIISAN OfficeCam. You can easily modify the settings using the options provided below.



#### (1) Function Tabs



The VIISAN OfficeCam software offers various scanning modules that you can choose from. To select a function mode, simply click on the menu tab.

Mode	icons	Description
Quick Scan	Settings	The quick scan function allows setting a quick scan button with a specific function.
Photo		The photo mode function allows you to take a snapshot by using the camera scanner device and save them into a BMP, JPG, PNG, or TIFF file format.
Document	3	The Document Mode is designed for scanning documents, business cards, ID cards, or any paper sheets. This function tab includes a powerful image processing algorithm, such as repairing damaged document edges and rotating pages based on text orientation. It allows you to scan directly into image formats like

		JPG, PNG, BMP, and TIFF, also supports OCR for converting	
		scanned files into editable PDF, Word, Text, or Excel formats.	
Book		The book mode is used to scan books or magazines. This function embedded a powerful image processing, such as automatic scanning, such as automatically scanning, flattening curved pages, erasing finger images, purify background, and split page. (Note: The book scan mode is only enabled when detected the external shutter button is connected.)	
Barcode	The Barcode mode is for scanning and recognizing the barcode or QR code then saving results into JPEG/Text/Excel /PDF.		
Visualizer		The visualizer function allows recording video tutorials or projecting your laptop screen with connected a projector plus using the embedded whiteboard tool function during the meeting.	
OCR		The OCR function allows to convert a batch scanned images into a searchable PDF or editable Word, Excel, and Text formats, it supports more than 130+ different languages.	

#### NOTE:

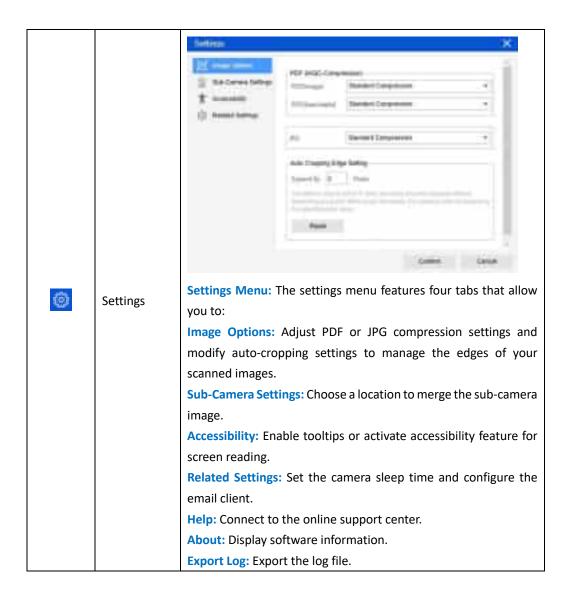
- 1) Each of these Function Modes have different feature options and settings.
- 2) Each of these Function Modes has its own file-saving-directory.

For example: Document mode can scan images into different file directories.

#### (2) Settings

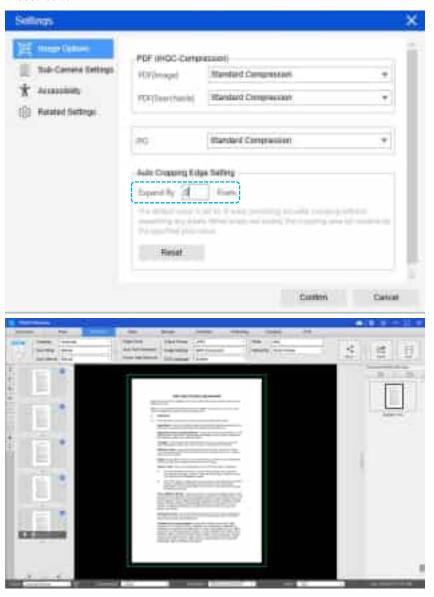
At the top of the main window, there are two control buttons available:

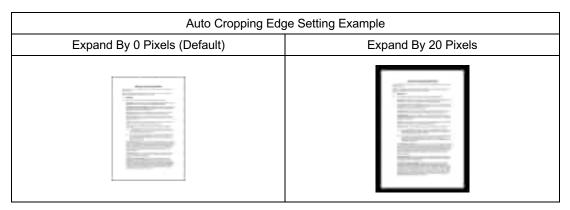
Buttons	Explanations	Note	
<u>~</u>	Cloud	Set up OneDrive and Dropbox cloud drive accounts.	
	Storage	Set up onebrive and bropoox cloud arive accounts.	
<b>#</b>	Language	Language settings for software UI	



#### **Image Options:**

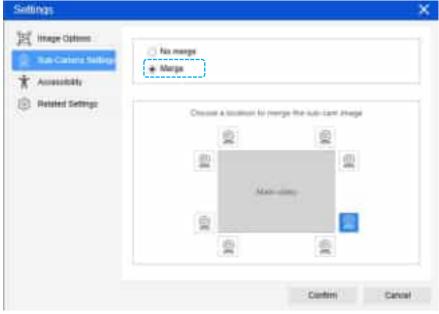
In the Image Options tab, you can adjust the PDF and JPG compression settings. Additionally, you can configure the auto-cropping feature by entering a pixel value between 0 and 500. The default value is set to "0" pixels, ensuring precise cropping without enlarging any pixels. When you increase the pixel value, the cropping area will expand by the specified amount. To reset the value to 0, simply press the 'Reset' button.

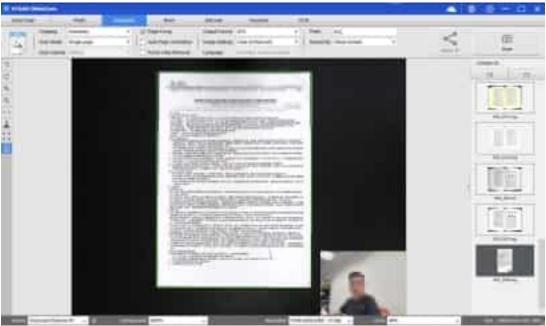


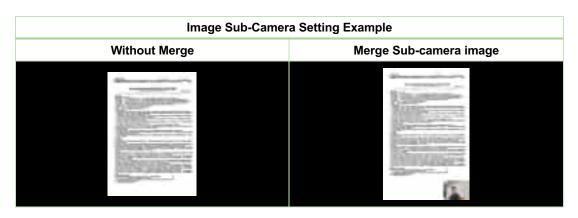


#### **Sub-Camera Settings:**

In the Image Sub-Camera setting tab, you can select a location to merge the sub-camera image with the second camera or webcam (**Note:** The sub-camera merge is only supported during single-sheet scanning.)

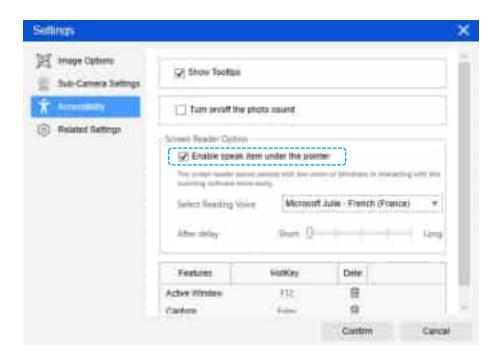






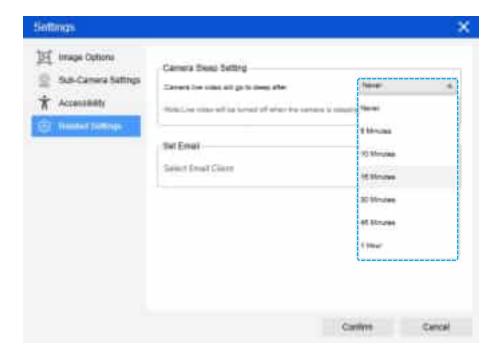
#### **Accessibility:**

In the Accessibility tab, you can enable tooltips, toggle capture sound on or off, and set hotkeys. Additionally, you can activate the screen reader feature, which assists individuals with low vision or blindness in interacting with the scanning software more easily.



#### **Related Settings:**

In the Related Settings tab, you can configure the camera's sleep time to 5, 10, 15, 30, 45 minutes, or 1 hour for energy saving, and set up the email client to share email attachments.



#### (2) Toolbar

On the left side toolbar, there are many useful control tools available:

Buttons	Explanations	Note
C	Rotate Left 90 Degrees	
C	Rotate Right 90 Degrees	
Q	Zoom Out	
<b>Q</b>	Zoom In	
<b>(2)</b> 1:1	Fit Screen / 1:1 Display	
2	Watermark	Add watermark on images, (Note: Only available for some of the Function Tabs)
	Manual Cropping	Manual cropping for a scanning area
•	Video Filters	Switch Preview Window with Video Filter Effects (Note: This function is available in Photo mode and other specific modes.)
38	Focus	Auto-Focus Image with Triggered Auto-Focus Action (Note: This function is only available for Document Cameras that support the AF lens feature.)
0	Web Camera	Only available when detected a web camera is connected
*	Laser Switch	Turn on / off the laser assist (Note: This feature is only enabled on the device that supports the laser assist feature)
A3	A3/A4 Switch	Switch the A3 and A4 lens (Note: This feature is only enabled on the device that supports the dual-lens function)

#### NOTE:

The "Focus" button may appear if and only if you have a book scanner that can support the Auto-Focus features. By clicking on this button, user can manually trigger the camera to adjust the lens focus again automatically.

#### (3) Device Settings

At the bottom of the main window, there are some control settings for the camera device:

Functions	Explanations	
Device	Select the camera device.	
Video Settings	Select the camera device.  The video settings allow you to adjust the brightness, contrast, saturation, sharpness, and Gamma of your device.	
Compression	Select the video compression of the camera device.	
Resolution	Select the resolution of the camera device.	
Zoom In/Out	Zoom in and out of the Window.	

#### NOTE:

- In the [Format] options, there are typically two choices: MJPEG or YUY2 compressed video formats. MJPEG is a compressed video format and selecting it will allow for a higher video frame rate compared to the YUY2 format.
- In the [Resolution] options, selecting higher resolutions will cause a lower video frame rate. If you are capturing a still image or scanning a document, please select the highest resolution available. If you are using this device as a visual presenter, then selecting a lower resolution may bring a smoother video experience.

#### (4) File Save Path Settings

On the right-hand side of the main window, there are options for setting the directory for saving files:

Button	Explanations	
Select	Select file save destination	
Open	Open the current file location	

#### NOTE:

- Each Function Mode has its own file save destination. For example, the user can set and change the save destination to different destination.
- Even though each Function Mode has its own separate file save destination, all these Function Modes have the same default file-saving-directory destination after this software is installed.

#### (5) File Compare & Convert Settings

By right click on the image files shown in the file fetching column on the righthand side of the main window, you will see the following options:

Right Click Options	Explanations	
Open	Open an image file	
Сору	Copy a file	
Rename	Rename a file	
Delete	Delete a file	
Compare	Compare multiple images in one window	
Convert into PDF	Convert or merge multiple images files into one PDF file	
Convert into TIF	Convert or merge multiple images files into one TIF file	
Convert into Text	Convert or merge multiple images files into one Text file	
Convert into Word	Convert or merge multiple images files into one Word file	
Convert into Excel	Convert or merge multiple images files into one Excel file	
Convert into EPUB	Convert or merge multiple images files into one EPUB file	
Email	Send an image file as an email attachment	
Print	Send an image file to a printer	
Upload to Dropbox	Upload the scanned files to Dropbox storage	
Upload to OneDrive	Upload the scanned files to OneDrive storage	
Property	Show the property window	

#### NOTE:

- The "Compare" and "Convert" functions can work on one or more image files at the same time. User can use the "shift key" or "Ctrl key" on the keyboard to help select multiple image files.
- When using the "Email" function, please make sure your computer has an email software installed, such as Microsoft Outlook.

#### (6) Preview Window

In the left-hand side preview window, you can use the following tools available on each thumbnail image to rotate the scanned image, change the image order, or delete it. You can also double-click on a thumbnail image to enter Document Page Editor mode.



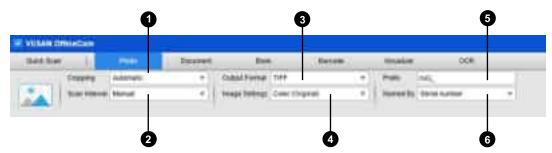
Button	Explanations	
5	Rotate Left 90 Degrees	
C	Rotate Right 90 Degrees	
<b>†</b>	Move image up	
<b>‡</b>	Move image down	
×	Delete image	

NOTE: The left side preview window is only available when the Scan Mode setting is set to "Multiple Image".

# **Photo Mode Settings**

VIISAN OfficeCam software offers various powerful scanning functions, with each mode providing different customizable settings.

For example, in [Photo] mode, you can adjust the following settings to optimize your scans:

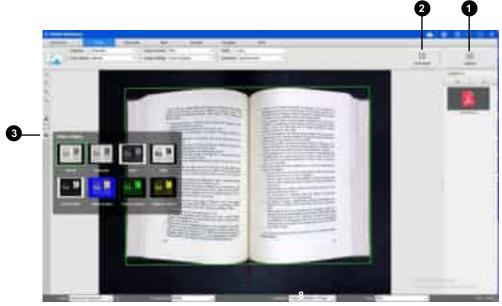


Item	Feature Settings	Setting Options	Explanations
		Automatic	Automatic crop for a single image
		Automatic (Multiple)	Automatic crop for multiple images
		Crop w/o scan pad	Crop a single image automatically without
1	Cropping		using a scan mat.
'	Cropping	Crop w/o scan pad	Crop multiple images automatically without
		(Multiple)	using a scan mat.
		Self-Defined	Manual crop for a single object
		No Cropping	Scan without cropping
		Manual	Manual scan by clicking the [Capture] button
		Automatic	Automatically scan when the camera detects a
2	Scan		page is turned
	Interval	Repeat (5sec)	Automatic scanning by a 5-second countdown
		Repeat (7sec)	Automatic scanning by a 7-second countdown
		BMP	Save as BMP file
	Output Format	JPG	Save as JPEG file
3		PNG	Save as PNG file
		TFF	Save as TIFF file
		Color (Original)	Output image in original color
		Color (Enhanced)	Output image with color enhanced
	Image Settings	Cold Blue	Produces the output image with a cool, blue-
			toned effect
4		Grayscale	Output image in grayscale
		Mosaic	Applies a mosaic effect to a selected area of
			the image, pixelating the specified section.
		Negative	Output image adds a vintage tone to the
			image, evoking a sense of warmth and

			nostalgia.
		Nostalgic	Applies a vintage tone to the output image,
			giving it a classic, nostalgic feel.
		Painterly	Create image with a brushstroke effect,
			mimicking the style of a traditional painting.
		Sketch	Create image with pencil-drawn sketch,
			highlighting edges and outlines style.
10	Prefix	Add prefix for the file name	
11 Name By	Nama Dv	Serial	Name by serial number
	Date & Time	Name by date and time	

# **Scanning Using Photo Mode**

In Photo mode, you can capture snapshots of your photos, cards, or any paper materials in JPG, PNG, BMP, and TIF formats. Additionally, you can switch the preview window with apply various useful video filter effects.



Item	Feature	Descriptions
1	Capture	Capture and export the image with the current cropping.
2	Full Screen	Entry the User Interface into Full Screen mode.
3	Video Filters	Switch the Preview Window while applying video filter effects.

#### **Apply Video Filters**

The video filters feature helps low-vision users enhance visibility. The filter settings provide options for Invert, B&W, Invert (B&W), Yellow on Blue, Green on Black, and Yellow on Black.



#### Note:

- 1. When a filter is applied, the preview window will immediately change to reflect the currently selected filter effect, and the captured output image will also follow this filter effect.
- 2. While applying video filters, the "Image Settings" option will be disabled, and all captured output images will adhere to this filter effect.

#### **Enter to Full Screen Mode**

In Photo mode, you can enter full-screen mode for a larger viewing area by clicking the "Full-

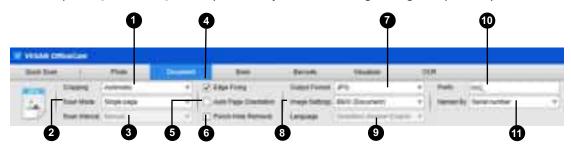
Screen" button. To exit full-screen mode, simply click the state button again.



# **Document Mode Settings**

VIISAN OfficeCam software offers various powerful scanning functions, with each mode providing different customizable settings.

For example, in [Document] mode, you can adjust the following settings to optimize your scans:



Item Feature Settings	Setting Options  Automatic	Explanations
Settings		
	Automatic	1 A
		Automatic crop for a single image
	Automatic (Multiple)	Automatic crop for multiple images
	Crop w/o scan pad	Crop a single image automatically without
		using a scan mat.
1 Cropping	Crop w/o scan pad	Crop multiple images automatically without
	(Multiple)	using a scan mat.
	Scan old-even pages	Scan and crop for odd and even pages.
	Self-Defined	Manual crop for a single object
	No Cropping	Scan without cropping
	Single Page	Scan a single page for a document
	Multiple Page	Scan multiple pages of a document using
		continuous scanning
	Merge Horizontally	Scan both sides of a document with left and
2 Scan Mo	de	right sides merged
	Merge Vertically	Scan both sides of a document with tops and
		bottoms merged
	Scan ID Cards	Scan both sides of an ID card with tops and
		bottoms merged
	Manual	Manual scan by clicking the [Scan] button
	Automatic	Automatically scan when the camera detects a
Scan 3		page is turned
Interval	Repeat (5sec)	Automatic scanning by a 5-second countdown
	Repeat (7sec)	Automatic scanning by a 7-second countdown
4 Edge Fix	na	Automatically crop a document and repair the
- Luge Fix		damaged edges
5 Auto Das	o Potation	Automatically rotate pages based on text
5 Auto Pag	e Rotation	orientation

			This function can remove the round-shaped	
			punch holes around the edges of the originals.	
			The punch holes around the edges are	
			replaced with the color closest to the originals.	
			NOTE: Punch holes may not be removed if	
6	Punch Hole F	Pemoval	the originals are fed skewed, or the punch	
0	Functioner	Nemovai	holes are not along the edges of the	
			document.	
			NOTE: The shape of punch holes that is not	
			round cannot be removed.	
			NOTE: Punch holes may not be removed if	
			the holes overlap the text, lines or graphics.	
		ВМР	Save as BMP file	
		JPG	Save as JPEG file	
		PNG	Save as PNG file	
		TFF	Save as TIFF file	
		TFF (Multiple)	Save as multiple-page TIFF file	
		PDF(Image)	Save as image-based PDF file	
		PDF(Searchable)	Convert image into searchable PDF file	
		PDF(Text)	Convert image into editable Text PDF file	
7	Output	Text	Convert image into editable Text file	
	Format	Word	Convert image into editable Word file	
		Excel	Convert image into editable Excel file	
		MP3 (Text to speech)	Convert document text into MP3 audio file.	
			NOTE: This function is only enabled on specific	
			models.	
		WAV (Text to speech)	Convert document text into WAV audio file.	
		(	NOTE: This function is only enabled on	
			specific models.	
		Color (Original)	Output image in original color	
8	Image Settings	Color (Enhanced)	Output image with color enhanced	
		Grayscale	Output image in grayscale	
		B&W (Document)	Output image in Black & White and whiten	
			background	
		B&W (Red Stamp)	Output image in Black & White and keep any	
			red stamp	
		Select OCR language		
9	Language	Note: Make sure to select the correct language of the original text from		
		the drop-down menu to perform text recognition.		
10	Prefix	Add prefix for the file name		
4.4	Norse Dir	Serial	Name by serial number	
11	Name By	Date & Time	Name by date and time	

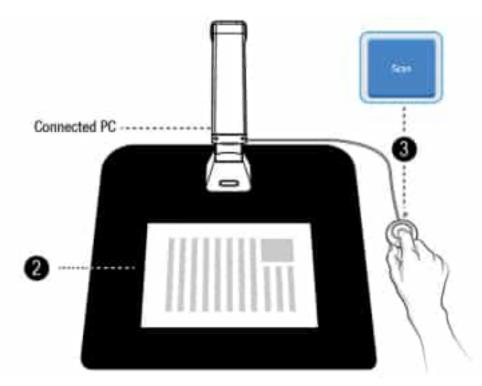
# **Scanning Using Document Mode**

 To scan document materials, please click the top function tab into [Document] mode and make settings for your original in this option menu as necessary.

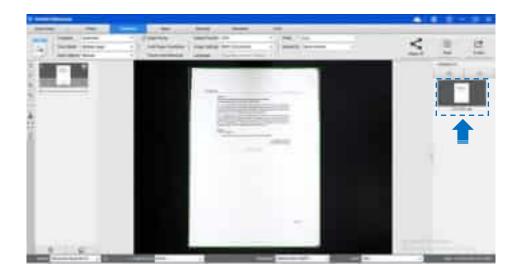


- 2) Place a document face up on the center of the scan mat.
- 3) Set the cropping to [Automatic] and click [Scan] button in the upper right corner of the scanning software to scan an image, additionally you may also press the external shutter button to initiate scanning.

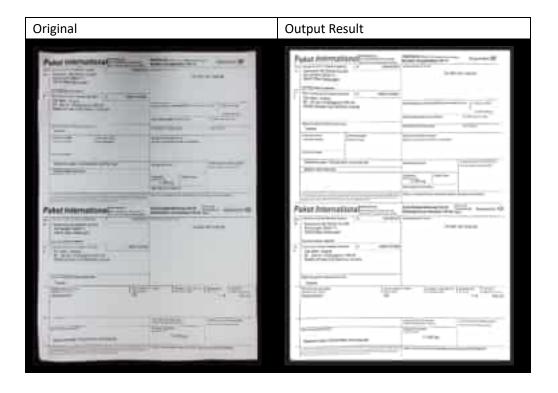
**NOTE**: To continue scanning additional pages, click [Scan] button and repeat this step to scan additional images.



When scanning and exporting are complete, the scanned thumbnail will appear in the output list. You can double-click the thumbnail image to view the scanned result.



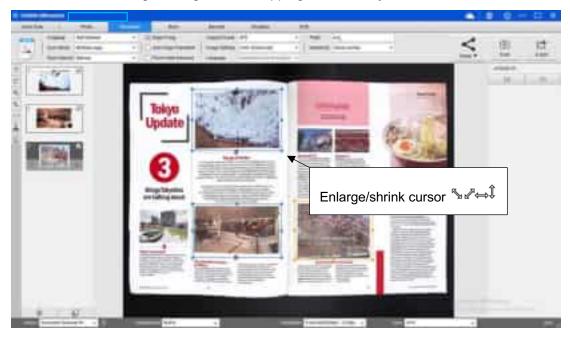
The following is an example for a scan in the B&W (Document) mode.



### **Manual Cropping**

This software allows users to manually crop multiple areas before scanning the final image. To adjust the cropping frame, follow the steps below:

- 1) Set the cropping mode to "Self-Defined."
- 2) Click the left mouse button to manually select the area you want to scan. Click and drag the edge of the cropping frame to adjust its size.



3) Move the cursor within the cropping frame (the cursor will change accordingly). Click and drag the cursor to reposition the entire cropping frame to the desired area.

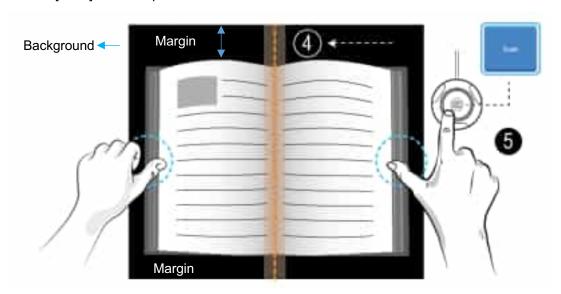


# Scanning by Using Book mode

- 1. To scan a book or booklet, set the top function tab to [Book] mode.
- 2. According to the thickness of the book, select scanning with "Curve Fitting" or "Straight Fitting" from the drop-down menu of Cropping
- 3. Set the Scan Interval to "Manual". Check the "Finger Hiding" feature. (If necessary)



- 4. Place an opened book face up on the black scan mat and then align the center of the opened book with the vertical orange line on the screen.
- 5. Press your fingers against on the both-side of the opened book and then press the [Scan] button to perform a scan as show below.



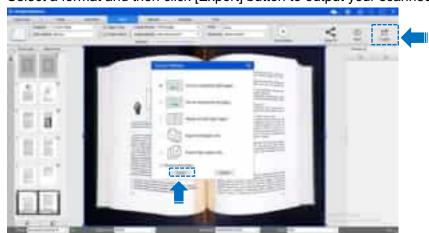
#### NOTE:

- 1. The book must be placed within the scanning area with enough margin space on the top and bottom of the background, because very narrow background margin will affect the page flattening algorithm performance.
- 2. The book scan mode is only enabled when detected the external shutter button is connected.

1. After scanning, the software will automatically flatten curved page and split them into two separate images, then display in the left-hand side preview window.



- 2. To export the scanned images, press the [Export] button in the upper right corner to open the Export Settings menu.
- 3. Select a format and then click [Export] button to output your scanned images.



4. After exporting, the file will be shown in the right-hand side output window, there you can double-click on the file icon to open the scanned result.

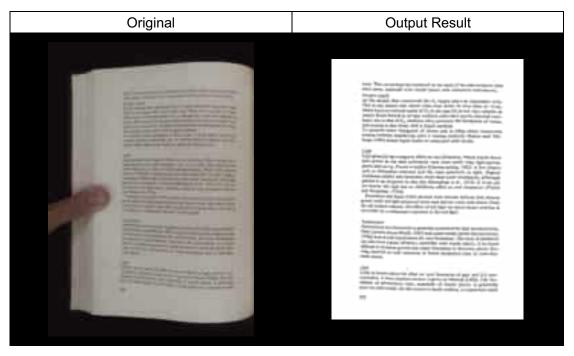


#### **Export Settings:**

Here are some options for exporting the scanned page.

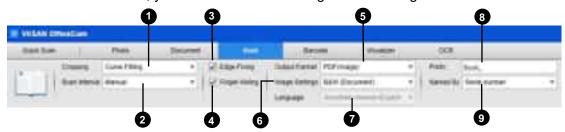
Page Export Settings	Descriptions
	Export without merging. This is for flip-right style books
E A	Export without merging. This is for flip-left style books
	Export with merged left and right pages.
	Export left pages only.
R	Export right pages only.
Remove blank pages	Blank page removal.

**NOTE:** Export Settings are only available for the Book scan mode; the following is an example of automatic curved page flattening and finger erasing in [Book] scan mode.



# **The Scan Settings of Book Mode**

In Book function mode, you can utilize the following feature settings:



Teature Settings	
Curve Fitting  Automatic curved page flattening NOTE: This is used for scanning thick books with curved surfaces  Straight Fitting  Automatic straight page flattening NOTE: This is used for scanning thing booklets with straight surfaces  Manual  Auto  Automatically scans when the camera detects a page is turned  Repeat (5sec)  Automatic scanning by a 5-second countdown  Repeat (7sec)  Automatic scanning by a 7-second countdown  Automatically crops a document and in the damaged edges  4 Finger Hiding  Automatically erases fingers  BMP  Save scanned image to BMP file  JPG  Save scanned image to JPG file	
Cropping  Cropping  Straight Fitting  Automatic straight page flattening  NOTE: This is used for scanning thick books with curved surfaces  Automatic straight page flattening  NOTE: This is used for scanning think booklets with straight surfaces  Manual Scan by clicking [Scan] buttor  Auto Automatically scans when the camera detects a page is turned  Repeat (5sec)  Automatic scanning by a 5-second countdown  Repeat (7sec)  Automatic scanning by a 7-second countdown  Automatically crops a document and in the damaged edges  Finger Hiding  Automatically erases fingers  BMP  Save scanned image to BMP file  JPG  Save scanned image to JPG file	
Cropping   Straight Fitting   Automatic straight page flattening   NOTE: This is used for scanning thinr booklets with straight surfaces	er
Straight Fitting  Automatic straight page flattening  NOTE: This is used for scanning thinn booklets with straight surfaces  Manual  Auto  Automatically scans when the camera detects a page is turned  Repeat (5sec)  Automatic scanning by a 5-second countdown  Repeat (7sec)  Automatic scanning by a 7-second countdown  Automatically crops a document and in the damaged edges  Finger Hiding  Automatically erases fingers  BMP  Save scanned image to BMP file  JPG  Save scanned image to JPG file	<b>.</b>
NOTE: This is used for scanning thinn booklets with straight surfaces  Manual Manual scan by clicking [Scan] buttor Auto Automatically scans when the camera detects a page is turned  Repeat (5sec) Automatic scanning by a 5-second countdown  Repeat (7sec) Automatic scanning by a 7-second countdown  3 Edge Fixing Automatically crops a document and the damaged edges  4 Finger Hiding Automatically erases fingers  BMP Save scanned image to BMP file  JPG Save scanned image to JPG file	
BMP   Save scanned image to JPG file   Scan   booklets with straight surfaces   booklets with straight surfaces   Manual   Manual scan by clicking [Scan] buttor   Automatically scans when the camera detects a page is turned   Repeat (5sec)   Automatic scanning by a 5-second countdown   Repeat (7sec)   Automatic scanning by a 7-second countdown   Automatically crops a document and the damaged edges   Automatically erases fingers   BMP   Save scanned image to BMP file   JPG   Save scanned image to JPG file	er
Auto Automatically scans when the camera detects a page is turned  Repeat (5sec) Automatic scanning by a 5-second countdown  Repeat (7sec) Automatic scanning by a 7-second countdown  3 Edge Fixing Automatically crops a document and the damaged edges  4 Finger Hiding Automatically erases fingers  BMP Save scanned image to BMP file  JPG Save scanned image to JPG file	
2 Scan Interval Repeat (5sec) Automatic scanning by a 5-second countdown Repeat (7sec) Automatic scanning by a 7-second countdown  3 Edge Fixing Automatically crops a document and the damaged edges  4 Finger Hiding Automatically erases fingers  BMP Save scanned image to BMP file  JPG Save scanned image to JPG file	
Repeat (5sec)   Automatic scanning by a 5-second countdown	
Repeat (5sec)   Automatic scanning by a 5-second countdown   Repeat (7sec)   Automatic scanning by a 7-second countdown     3   Edge Fixing   Automatically crops a document and the damaged edges     4   Finger Hiding   Automatically erases fingers     BMP   Save scanned image to BMP file     JPG   Save scanned image to JPG file	
countdown Repeat (7sec)  Automatic scanning by a 7-second countdown  Automatically crops a document and the damaged edges  4 Finger Hiding  BMP  Save scanned image to BMP file  JPG  Save scanned image to JPG file	
countdown  Automatically crops a document and the damaged edges  4 Finger Hiding Automatically erases fingers  BMP Save scanned image to BMP file  JPG Save scanned image to JPG file	
Automatically crops a document and the damaged edges  4 Finger Hiding Automatically erases fingers  BMP Save scanned image to BMP file  JPG Save scanned image to JPG file	
the damaged edges  4 Finger Hiding Automatically erases fingers  BMP Save scanned image to BMP file  JPG Save scanned image to JPG file	
the damaged edges  4 Finger Hiding Automatically erases fingers  BMP Save scanned image to BMP file  JPG Save scanned image to JPG file	epairs
BMP Save scanned image to BMP file  JPG Save scanned image to JPG file	
JPG Save scanned image to JPG file	
PNG Save scanned image to PNG file	
TIFF Save scanned image to TIFF file	
TIFF (Multi)  Save scanned image to a Multipage T	IFF file
Output PDF(Image) Save as an image-based PDF file	
5 Format PDF(Searchable) Convert image into searchable PDF fi	е
PDF(Text) Convert image into editable text PDF	ile
JPEG Save as JPEG file	
EPUB Convert image into an Electronic Pub	cation
E-Book file	
Text Convert image into editable Text file	
Word Convert image into editable Word file	
MP3 (Text to Convert scans into text-to-speech in N	

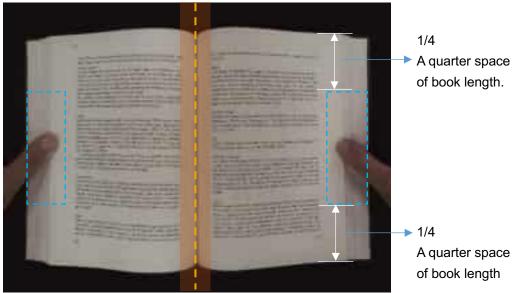
		speech)	format	
		WAV (Text to	Convert scans into text-to-speech in WAV	
		speech)	format	
		B&W (Document)	Output image in Black & White and whiten	
6			background	
		B&W (Binarized)	Output image in Black & White	
	Image	B&W (Red Stamp)	Output image in Black & White while keeping	
	Settings		red stamps	
		Color (Original)	Output image in original color	
		Color (Enhanced)	Output image with color enhanced	
		Gray	Output image in grayscale	
	Language	Select OCR language.		
7		Note: Make sure to select the correct language of the original text		
		from the drop-down menu to perform text recognition.		
8	Prefix	Add prefix for the file name		
9	Name By	Serial	Name by serial number	
		Date & Time	Name by date and time	

# The Special Feature of Book Scan Mode

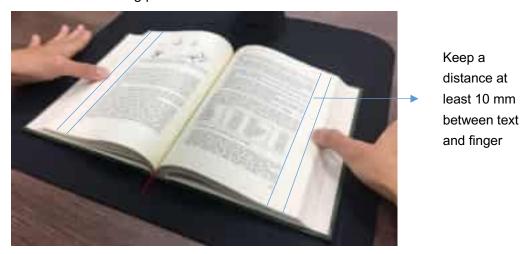
# **Finger Removal Function**

The VIISAN OfficeCam offers a very useful function which detects fingers at the margin of books and erases them from the scanned image. The following requirements must be fulfilled before using the "Finger removal" function properly.

- 1. Ensure that you have selected the [Finger Hiding] function in the software.
- 2. Place an opened book face up on the black scan mat.
- 3. The center of the book must be aligned with the vertical orange line on the screen.
- 4. The fingers should be placed in the middle of the edges of the opened book.



5. The fingers should be positioned with a similar distance to the text elements in the book as the following picture shows.



**NOTE:** If the distance is too small, the finger removal function may not correctly remove the fingers from the scanned image.

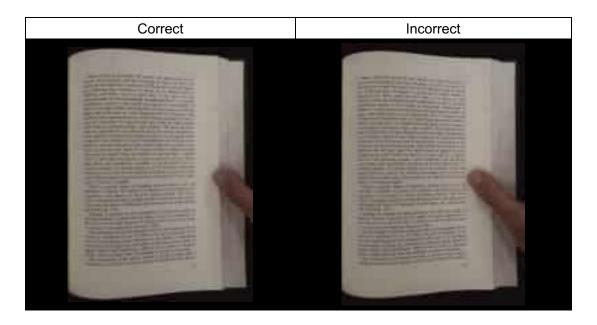
# **Correct Finger Position**

There are some finger positions that can cause a malfunction of the "Finger Removal" function.

The following are a few examples of correct and incorrect finger positions.

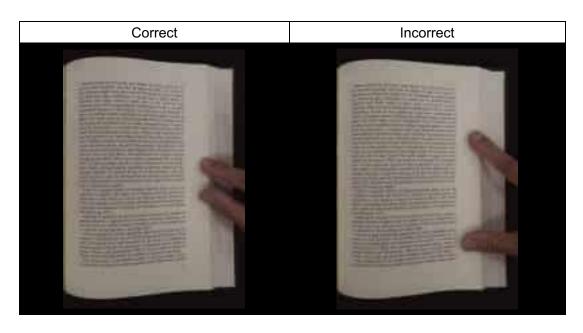
#### Distance too small

The fingers should be positioned at a distance to the text elements in the book as shown in the picture example. Do not place fingers too close to the text of the book.



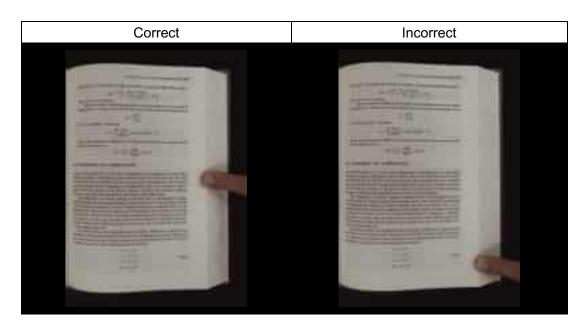
#### Multiple fingers hold the book

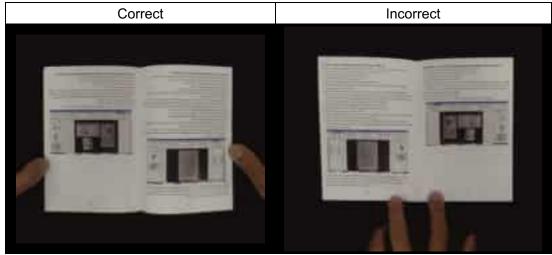
When using multiple fingers to hold down the book, place your fingers together in the middle of the edge of the book. Do not spread your fingers too far apart.

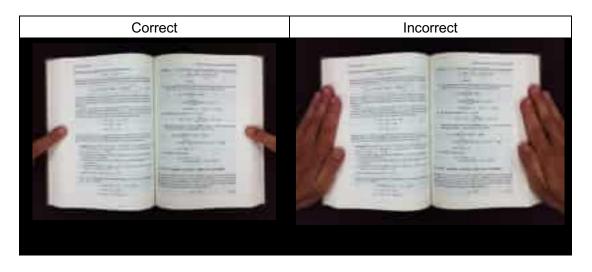


#### **Single Finger Position**

Always keep your finger straight and placed on the middle section of the opened book. Do not place your finger on the top or bottom of the opened book.







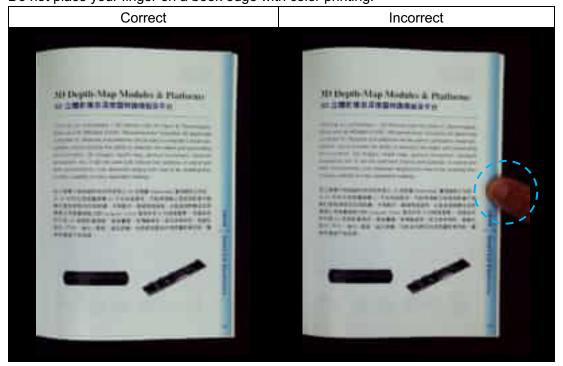
#### **Mixed Patterns and Colors**

To scan a flat, color magazine or catalog, we recommend turning-off the "Finger Hiding" function in the scan settings, as the finger removal function may cause malfunction, the reason being that the analyzing algorithm will detect an area of mixed patterns and colors at the border of the image.

Do not place your finger on the book's edge if mixed patterns are present.



Do not place your finger on a book edge with color printing.



### **Scan Size Limitations**

An opened book can't occupy less than one-half the width of the scanning area. If scanning with a book that is too small, the finger removal function may not correctly remove the fingers from the scanned image.

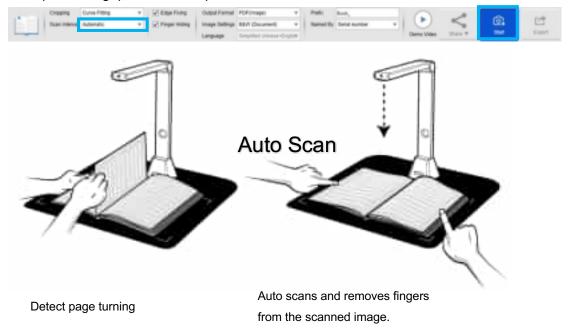


Do not place the book outside the scanning area.



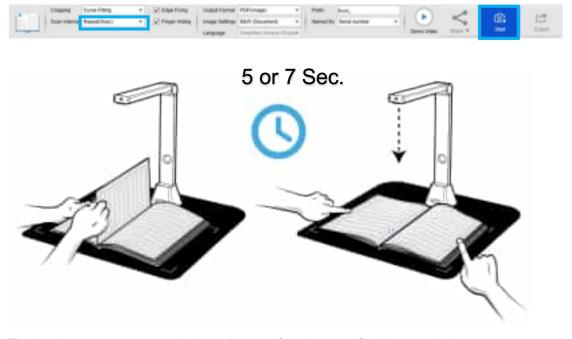
#### **Auto Scan Function**

This VIISAN OfficeCam scanner software offers a very useful automatic scan function. When the scanner device detects a page is turned, the software will automatically start continuous scanning. To use the Auto Scan function, please set the Scan Interval to "Automatic" from the top setting panel and then press "Start" button to start auto scanning, to stop scanning, press the "Stop" button.



### Scan Interval

You can also set the specified time interval to continue scanning for an extra page.



The book scanner automatically activates after the specified time-period passes.

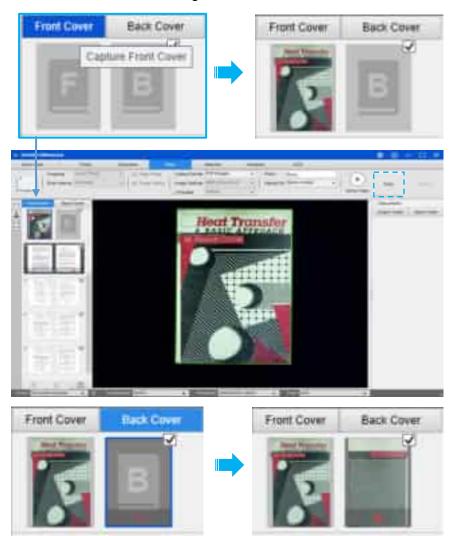
## **Setting Front and Back Cover Images**

To scan the front and back cover images of your book, you can follow the below steps. Click on the "Front Cover" button on the left-hand side.

- 1) Place the book front-cover (face up) at the center of the scan mat.
- 2) Set the [Image Settings] feature option to "Color (Original)." Highly recommended!
- 3) Press the [Scan] button to scan the front cover image.

**NOTE:** When entering the cover scan mode, the software will automatically activate the auto-cropping function.

- 4) After scanning, the book cover thumbnail will be automatically displayed in the left side preview window as in the example below.
- 5) To scan the back-cover image, click the "Back Cover" button and turn the book to the back-side (face up) at the center of the scan mat, then press the [Scan] button to scan the back-cover image.



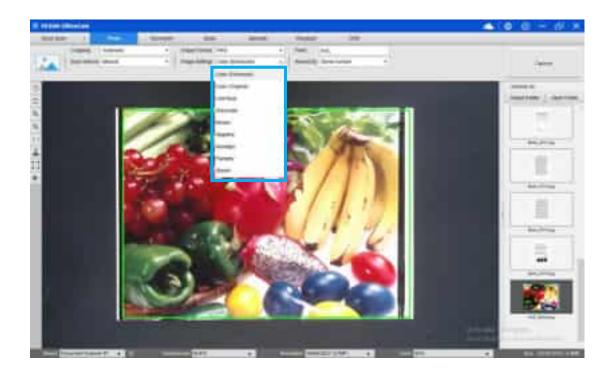
**NOTE:** You can click "X" icon on the thumbnail to remove the cover image and rescan a new image if necessary.

## **Usage Example**

## **How to Take a Nice Snapshot?**

To scan a nice snapshot well, you can follow the below steps.

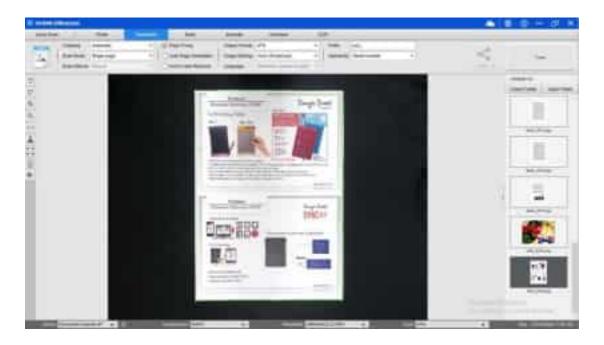
- 1) Click on the [Photo] function tab in the top menu bar.
- 2) Set the [Cropping] feature option to "Automatic".
- 3) Set the [Scan Mode] feature option to "Single Page", this will instruct the software to only capture one side of the object.
- 4) Set the [Name By] feature option to "Serial" or "Date & Time".
- 5) Set the [Image Settings] feature option to "Color (Enhanced)", this will instruct the software to improve the color quality of the output image. If can also choose other color filter features like Mosaic, Negative, Nostalgic, Patently, and the Sketch to capture your photo. Set the [Output Format] feature option to "JPEG", this will instruct the software to output the image file in the JPEG format.
- 6) Click on the [Capture] button in the upper right corner, then you should see in the file column on the right side that a JPEG file has been created.



### **How to Scan a Color Document Well?**

To scan a color document well, you can follow the below steps.

- 7) Click on the [Document] function in the top menu bar.
- 8) Set the [Cropping] feature option to "Automatic".
- 9) Set the [Scan Mode] feature option to "Single Page", this will instruct the software to only capture one side of the object. (You can also select "Merge Horizontally" to scan both sides of an object and merge them into one image. This is useful when you want to scan both sides of an object, for example business cards, and merge them into one image file.)
- 10) Set the [Name By] feature option to "Serial" or "Date & Time".
- 11) Set the [Image Settings] feature option to "Color (Enhanced)", this will instruct the software to improve the color quality of the output image.
- 12) Set the [Output Format] feature option to "JPEG", this will instruct the software to output the image file in the JPEG format.
- 13) Click on the [Scan] button in the upper right corner, then you should see in the file column on the right side that a JPEG file has been created.

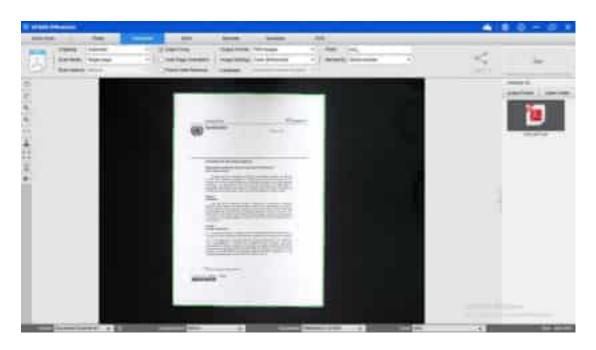


**NOTE**: Avoid scanning documents in places near window or other environments with strong lighting. Excessively bright ambient lighting will affect image saturation and thus affect scanning results.

## Scanning a document and saving it as a PDF file

To scan a single page document and save it as a PDF file, you can follow the below steps.

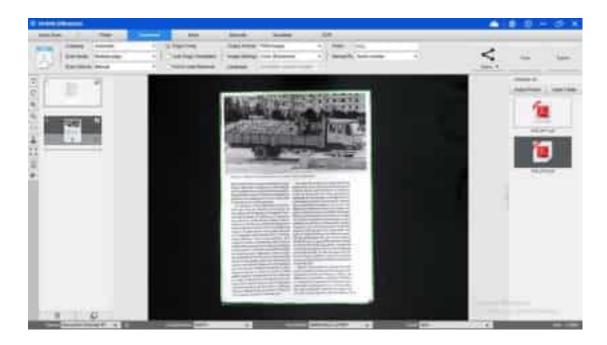
- 1) Click on the [Document] function in the top menu bar.
- 2) Set the [Cropping] feature option to "Automatic", this will instruct the software to search for a single suitable document in the preview window and crop out a good image. Once this object is detected, you will see a green color box drawn around the object in the preview window.
- 3) Set the [Scan Mode] feature option to "Single page", this will instruct the software to only capture one page of the document.
- 4) Set the [Scan Interval] feature option to "Manual".
- 5) Check "Edge Fixing" and "Text Orientation" on the menu bar if necessary.
- 6) Set the [Output] feature option to "PDF (Image)", this will instruct the software to output the image file in the PDF format.
- 7) Set the [Scan Settings] feature option to "B&W (Document)," this will instruct the software to output the image file in the B&W style and remove undesired shadows.
- 8) Click on the [Scan] button in the upper right corner, then you should see a PDF file has been created in the file column on the right side.



## Scanning a Multi-Page Document into a PDF file

To scan a multiple page document into a PDF file, you can follow the below steps.

- 1) Click on the [Document] function in the top menu bar.
- 2) Set the [Cropping] feature option to "Automatic"
- 3) Set the [Scan Mode] feature option to "Multiple page", this will instruct the software to capture multiple pages of the document.
- 4) Set the [Scan Interval] feature to "Manual", this will instruct the software to wait for a user capture command for each capture. (You can also select "Automatic" options to let the software self-detect the page flipping process, or use "Repeat (5/7 sec)" options to let the software repeatedly scan images after 5 or 7 seconds.)
- 5) Set the [Name By] feature option to "Serial" or "Date & Time".
- 6) Set the [Image Settings] feature option to "B&W (Document)".
- 7) Set the [Output Format] feature option to "PDF (Image)".
- 8) Click on the [Scan] button to scan one page, then you should see a new page has been added on the left-hand side in the preview column.
- 9) After all desired pages have been scanned, click [Export] next to the [Scan] button in the upper right corner of the main window, then you should see a new PDF file has been created in the file column on the right-hand side.

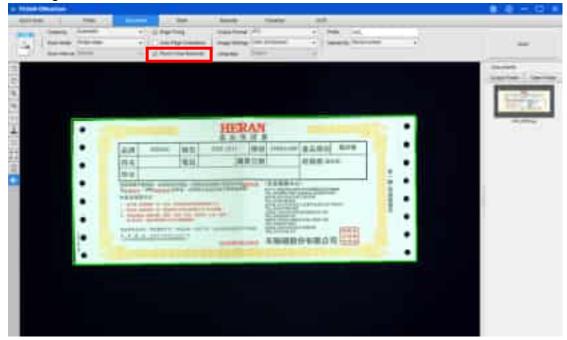


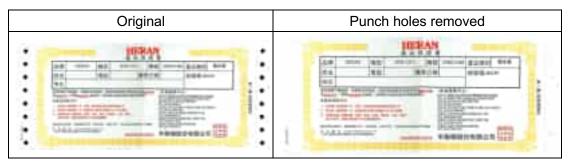
**NOTE:** During the image scan process, you can manipulate the temporary images in the preview column on left-hand side, such as rotating the image, moving an image up or down the list, deleting the image, or inserting a new image.

## How to remove the punch holes from a scanned document?

To remove the punch holes from a scanned document, you can follow the below steps.

- 1) Click on the [Document] function in the top menu bar.
- 2) Set the [Cropping] feature option to "Automatic".
- 3) Check the "Punch Hole Removal" feature.
- 4) Select the output format.
- 5) Click on the [Scan] button in the upper right corner to scan the punch hole document.
- 6) After scanning, the OffiiceCam software will automatically remove the punch holes around the edges of the document and fill the holes with the color closest to the originals.





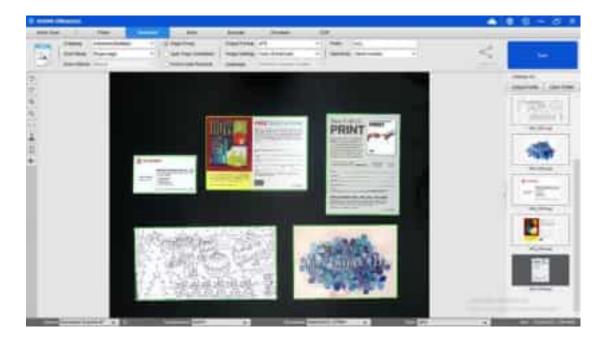
#### NOTE:

- Punch holes may not be removed if the originals are fed skewed, or the punch holes are not along the edges of the document.
- The shape of punch holes that is not round cannot be removed.
- Punch holes may not be removed if the holes overlap the text, lines or graphics.

## Using the Crop Feature to Scan Multiple Images at the Same Time

To use the crop feature to scan multiple images at the same time, you can follow the below steps.

- 1) Click on the [Document] function in the top menu bar.
- 2) Set the [Cropping] feature option to "Automatic (Multiple)", this will instruct the software to search for multiple objects in the preview window and crop out as many images as possible. A green color box will be drawn around any meaningful objects that have been found in the preview window.
- 3) Set the [Scan Mode] feature option to "Single Page".
- 4) Set the [Scan Interval] feature to "Manual".
- 5) Set the [Output] feature option to "JPEG".
- 6) Click [Scan], then you should see multiple image files been created.



## Scanning a High-Quality Image of a Business Card

- 1) Click on the [Document] function in the top menu bar.
- 2) Set the [Cropping] feature option to "Automatic" for scanning a single card or "Automatic (Multiple)" to scan with multiple cards.
- 3) In order to get a better image quality, please place the name card in the middle of the scanning area. This will ensure the AE (Auto-Exposure) algorithm will not over-expose the photo during the capturing process and thus cause the image to be too bright.

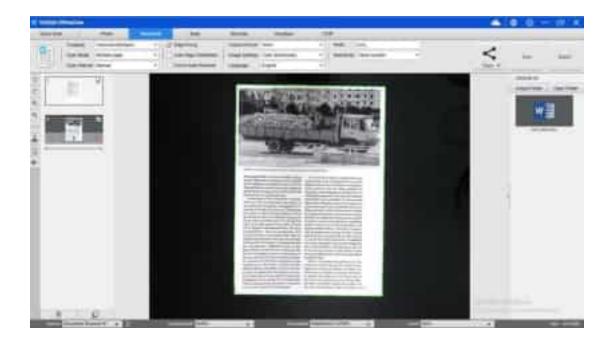
Scanning Single Business Card		
Incorrect Position	Correct Position	
Do not place the business card without aligning to the center of the scanning	To scan individual business cards, please place the business card close to the	
area.	position mark in the center of scanning	
	area.	

Scanning Multiple Business Cards		
Incorrect Position	Correct Position	
	ND ND	
Do not leave a space in the center of scanning area when scannign with multiple business cards like the above example.	To scan multiple business cards, please place at least one name card in the center of the scanning area. Otherwise the image will be over-exposed.	

## Scanning a Multi-Page Document into a Word File

To scan a multi-page document and create OCR to then put into a Word file, you can follow the below steps.

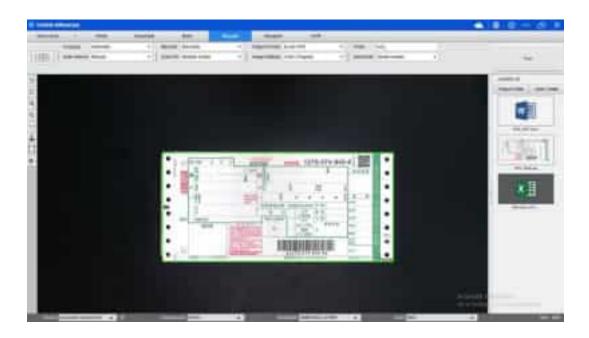
- 7) Click on the [Document] function in the top menu bar.
- 8) Set the [Cropping] feature option to "Automatic".
- 9) Set the [Scan Mode] feature option to "Multiple page".
- 10) Set the [Scan Interval] feature option to "Manual".
- 11) Set the [Output Format] feature option to "Word", this will instruct the software to output the scanned result in a Word file.
- 12) Based on the content of the document, select Recognize Language from the [Language] feature option.
- 13) Set the [Name By] feature option to "Serial" or "Date & Time";
- 14) Click on the [Scan] button in the upper right corner to scan multiple pages.
- 15) After all pages have been scanned, click [Export] next to the [Scan] button in the upper right corner of the main window, then you should see a new Word file has been created in the file column on the right-hand side.



## How to scan barcodes and save the result in an EXCEL file?

To scan barcodes and save the result in an EXCEL file, you can follow the below steps.

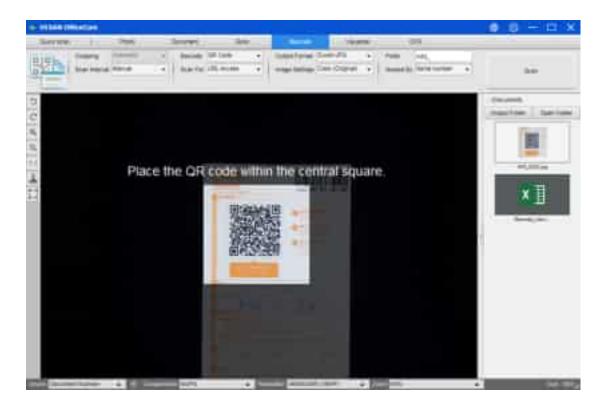
- 1) Click on the [Barcode] function on the top menu bar.
- 2) Set the [Cropping] feature option to "Automatic".
- 3) Set the [Scan Interval] feature option to "Manual".
- 4) Based on the barcode type to select Barcodes or QR Code from the Barcode feature option.
- 5) Set the [Scan Settings] feature option to "Color (Original)".
- 6) Set the [Output format] feature option to "Excel + JPEG", this will instruct the software to output scanned barcode in an EXCEL file and keep an image file, (you can also select "Text + JPEG" options to output the scan result into a text file with keep an image).
- 7) Set the [Name By] feature option to "Barcode", this will instruct the software to save the image file and name it with the barcode number scanned from this image.
- 8) Click on the [Scan] button on the upper right corner, then you should see an EXCEL file pop out with scanned barcode value stored in it.



## How to scan QR barcode and open URL?

To scan QR code and automatically execute URL after scanning, you can follow the below steps.

- 1) Click on the [Barcode] function on the top menu bar
- 2) Set the [Cropping] feature option to "Automatic".
- 3) Set the [Scan Interval] feature option to "Manual".
- 4) Select the [Barcode] feature option to "QR Code".
- 5) Set the [Scan for] feature option to "URL Access".
- 6) Set the [Output format] feature option to "Excel + JPEG", this will instruct the software to output scanned barcode in an EXCEL file and keep an image file, (you can also select "Text + JPEG" options to output the scan result into a text file with keep an image).
- 7) Set the [Image Settings] to "Color (Original)".
- 8) Place the QR code within the central square.
- 9) Click on the [Scan] button on the upper right corner, then the software will automatically execute URL after scanning.



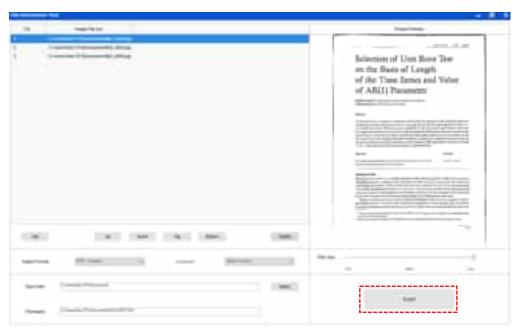
## Combining Multiple Image Files into One PDF File

If you have captured multiple images in your file directory, you can easily combine them into one PDF file.

- 1) In the file directory column shown on the right-hand side of the main control window, you can press and hold the "Shift" key or the "Ctrl" key while you use your mouse to click and select multiple JPEG image files.
- 2) Right click on these selected image files, and then you should see a pop-up window with multiple options.



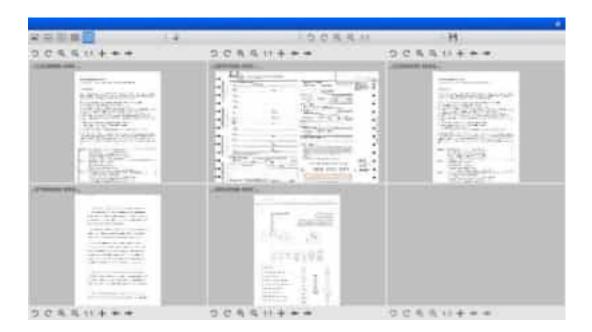
- 3) Please select the [Convert into PDF] option, then the PDF Creating Tool window will appear.
- 4) In the PDF Creating Tool window, you can Add, Delete, Move Up, or Move Down an image, or you can adjust PDF file size and name the File Name for the targeted output PDF file.
- 5) When you are ready, please click on the [Export] button to create the PDF file.



## **Comparing Multiple Image Files in One Window**

If you have captured multiple images in your file directory, you can easily compare them side-by-side by using the Image Comparing feature:

- 1) In the file directory column shown on the right-hand side of the main control window, you can press and hold the "Shift" key or the "Ctrl" key while you use your mouse to click and select multiple JPEG image files.
- 2) Right click on these selected image files, and then you should see a pop-up window with multiple options.
- 3) Please select the "Compare" option, then the Image Comparison window will appear;
- 4) You can select up to 6 images and compare them in the same widow.
- 5) Using the "Lock/Unlock" option, you can rotate or zoom in on each individual image or apply these functions to all images.



## How to use Visualizer feature in the classroom?

You can use this software along with a document camera as a powerful Visualizer. First, you will need to connect your Notebook PC to a projector, and project your computer screen onto the projector. Then launch this document camera software, and follow the following procedures:

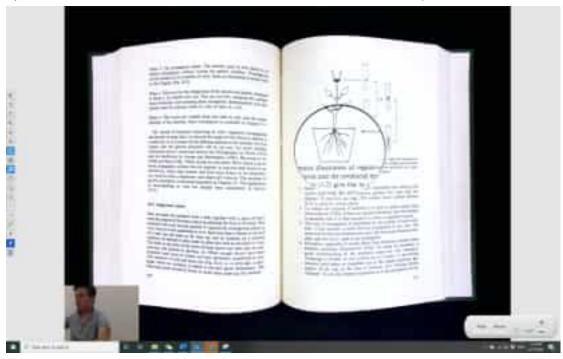
1) Click on the [Visualizer] function on the top menu bar.



- 2) Set the output format from the [Output Format] feature option.
- 3) Set the audio input from the [Audio] feature option.
- 4) Set the [Name By] feature option to "Serial" or "Date & Time".
- 5) Click on the [Resolution] button on the bottom of the main window and select a desired resolution value. (Note: higher resolution will cause lower frame rate).
- 6) Click on the [Full Screen] button to enter the Full Screen mode.



7) You can also use the Rotation and Zoom buttons to control the preview video.



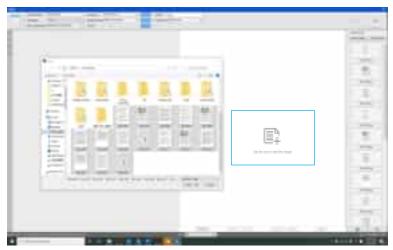
#### NOTE:

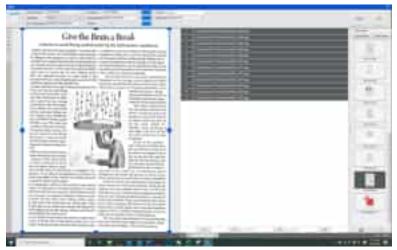
- 1) This [Full Screen] display button only available under the [Visualizer] function mode.
- 2) You can also use this [Visualizer] function to create a video tutorial.

# How to convert batch documents with the embedded OCR function?

You can use embedded Optical Character Recognition (OCR) function to convert a batch scanned images into searchable PDF and editable Word, Excel, and Text formats, it supports more than 100 different languages.

- 1) Click on the [OCR] function tab on the top menu bar.
- 2) Tab the icon to load the images to convert OCR.
- 3) Set the [Output Format] feature option to output the scanned images into an editable Word, Excel, Text files or searchable PDF.
- 4) Based on the content of the document, select Recognize Language from the [Language] feature option.
- 5) Set the [Name By] feature option to "Serial" or "Date & Time".
- 6) After all the images have been added, click [Export] button in the upper right corner of the main window to convert the files, then you should see a new export file that has been created in the file column on the right-hand side.

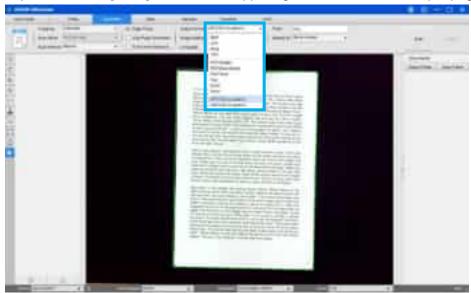




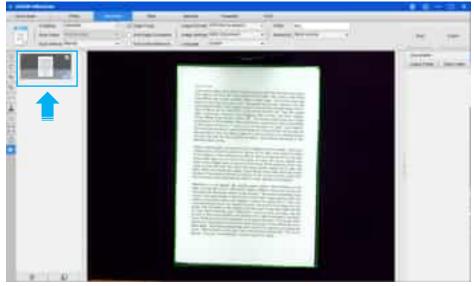
## How to generate MP3 or WAV (Text to speech) audio files?

To scan and generate MP3 or WAV (Text To Speech) audio files, you can follow the below steps.

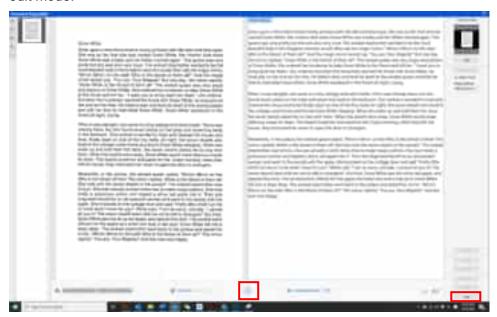
- 16) Click on the [Document] function in the top menu bar.
- 17) Set the [Cropping] feature option to "Automatic".
- 18) Set the [Output Format] feature option to "MP3 (Text to speech) or MAV (Text to speech), this will instruct the software to output the scanned result in an audio format file.
- 19) Set the [Language] feature for text speech based on the content.
- 20) Set the [Name By] feature option to "Serial" or "Date & Time".
- 21) Click on the [Scan] button in the upper right corner to scan multiple pages.



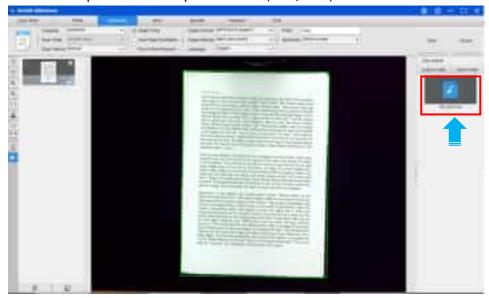
22) After scanning, double-click on the left side thumbnail to enter edit mode.



23) Within the edit mode, you can modify the text in the right side window and click the play icon to the pre-test voice. If everything is correct, click the Exit button to exit the edit mode.



24) Click the "Export" icon to output the audio (MP3/WAV) format file.



### NOTE:

- The Text to speech function is only available for specific models.
- The OfficeCam is using Windows TTS (Text To Speech) embedded engine to generate audio MP3 or WAV files from the recognized text in OfficeCam software. Windows is by default configured to have "Voice" that corresponds to the GUI user interface language of Windows. For example, if your using Win10 English, the OfficeCam will be able to generate English output MP3 or WAV files. Besides, if you want to generate other languages into an audio MP3 or WAV files such as French from a paper document on your English Windows, this is by default not possible because no French voice is installed.

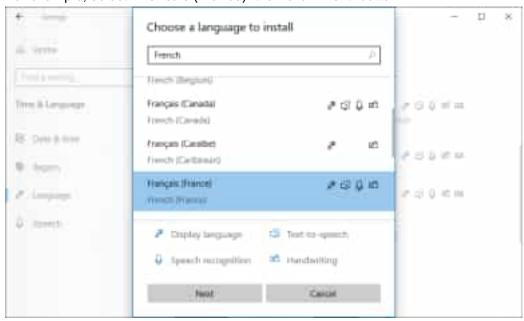
## How to add the localized voices in Windows?

To add the localized voices and use them in OfficeCam TTS (Text To Speech) output, you can follow the below steps.

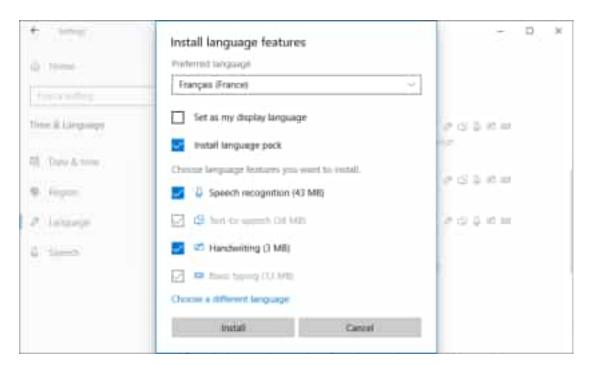
 In Windows 10 Settings -> Time & Language -> Language -> select "Add a language"



2) For example, select "Francais (France)" than click "Next" button.



3) Check the "Speech Recognition" option and then click the "Install" button to download the Speech pack.



4) Once the Francais (France) speech recognition pack is installed, you will see the "Francais (France)" option appear on the Language setting menu.



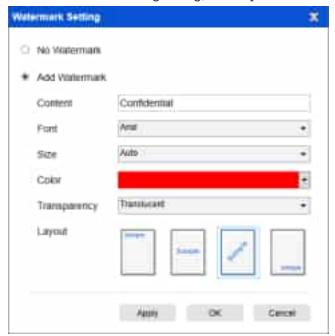
5) Restart the OfficeCam software and select output format to "MP3 (Text to speech)" to scan a France document then double-click on the left side thumbnail to enter edit mode, you are now able to select a matching French voice ("Hortense" here)



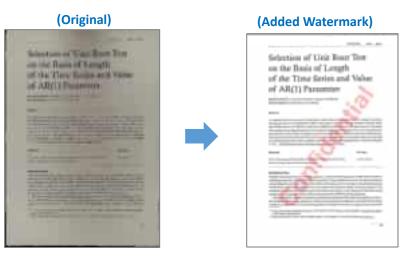
## **Adding a Watermark in Scanned Document File**

To add a common watermark such as DRAFT or CONFIDENTIAL to your scanned document, you can follow the following procedures:

- 1) Click on the [Document] function in the top menu bar.
- 2) Click on the Watermark icon in the left-hand side toolbar to bring up the Watermark setting dialog.
- 3) In the Watermark setting dialog, select [Add Watermark].



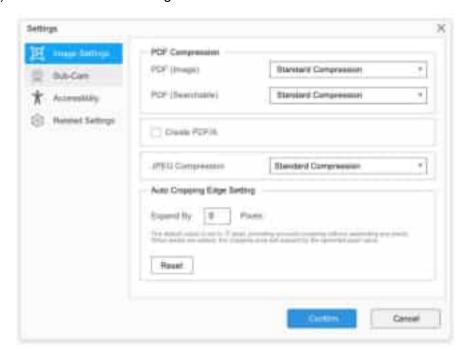
- 4) Type your watermark text in the **Content** box. You can try different fonts, size, colors, transparency, and choose a layout while you're at it.
- 5) Click [**OK**] to apply the Watermark settings to your document. Now you can try to scan a document with the added Watermark.



## **Configuring the PDF Settings**

The documents you process with this software can be saved as PDF with differing settings. The following steps can guide you in settings the detail options of a PDF file.

- 1) Click on the settings icon in the upper right-hand side of the main window and select "Setting" from the drop-down list.
- 2) Choose the "PDF Settings" tab.



3) In the PDF Settings dialog, you can set the file compression as low, standard, or high in the drop-down list of each type of PDF format.



5) Click [Confirm] to apply these PDF settings to your document.

### PDF (Image)

When you select this file type, this software cannot perform text recognition in your document. Your PDF file will not be text-searchable, as it only contains the image of your original document.

#### PDF (Searchable)

This file type is most commonly used. It contains two layers: the recognized text, and the original image on top of the text. This way, you have both access to the recognized text - \*-and you still see the original image.

## **Supported OCR Languages**

The VIISAN OfficeCam software is embedded with a powerful OCR engine, which allows scan documents and converts them into a searchable PDF, editable Word, Text, or Excel file. The OCR function supports the following languages.

English	German	French
Spanish	Italian	Polish
Swedish	Danish	Norwegian
Dutch	Portuguese	Brazilian
Galician	Icelandic	Greek
Czech	Hungarian	Romanian
Slovak	Croatian	Serbian
Slovenian	Luxembourgish	Finnish
Russian	Belarusian	Ukrainian
Macedonian	Bulgarian	Estonian
Lithuanian	Afrikaans	Albanian
Catalan	Irish Gaelic	Scottish Gaelic
Basque	Breton	Corsican
Frisian	Norwegian Nynorsk	Indonesian
Malay	Swahili	Tagalog
Japanese	Korean	Simplified Chinese
Traditional Chinese	Quechua	Aymara
Faroese	Friulian	Greenlandic
Haitian Creole	Rhaeto Romance	Sardinian
Kurdish	Cebuano	Bemba
Chamorro	Fijian	Ganda
Hani	Ido	Interlingua
Kikongo	Kinyarwanda	Malagasy
Ori	Mayan	Minangkabau
Nahuatl	Nyanja	Rundi
Samoan	Sotho	Sundanese
Tahitian	Tongan	Tswana
Wolof	Xhosa	Zapotec
Javanese	Nigerian Pidgin	Occitan
Manx	Tok Pisin	Bislama
Hiligaynon	Kapampangan	Balinese
Bikol	Ilocano	Madurese
Waray	Serbian Latin	Latin
Latvian	Hebrew	Numeric
Esperanto	Maltese	Zulu
Afaan Oromo	Asturian	Azeri (Latin)

Luba	Papiamento	Tatar (Latin)
Turkmen (Latin)	Welsh	Arabic
Farsi	Mexican Spanish	Bosnian (Latin)
Bosnian (Cyrillic)	Moldovan	German (Switzerland)
Tetum	Kazakh (Cyrillic)	Mongolian (Cyrillic)
Uzbek (Latin)	Simplified Chinese+English	Traditional
		Chinese+English
Japanese+English	Turkey	

### NOTE:

- 1) In order to correctly utilize the built-in OCR feature, when using the OCR function, please set [Image Settings] option to "B&W (Document)" or "B&W (Red Stamp)", this will help to speed up the OCR recognition process.
- 2) If the document is placed in landscape, please check the "Auto Page Orientation" function in the top menu bar, this function will help rotate the pages based on the text orientation.

## **FAQs (Frequently Asked Questions)**

### Q1: Why am I seeing the video from the Webcam instead of the book scanner?

A1: Please select the correct camera device by clicking on the [Device] setting in the lower left corner of the main window, and then select the correct book scanner device.

### Q2: Why are there some noises (black dots) on my scanned document?

A2: When scanning a black and white document, please choose the "B&W (Red Stamp)" option from [Image Settings] feature settings for better image quality.

### Q3: Why are there shadows on my scanned document?

A3: Please choose the "B&W (Red Stamp)" option from [Image Setting] feature settings and try again.

### Q4: How can I merge multiple documents into one PDF?

A4: Please choose the "Multiple" option in [Page] feature settings, and please choose the "PDF" option from [Output] feature settings.

### Q5: Why can't the document be detected?

A5: Please make sure the document is on the black soft mat or try to restart the software.

#### Q6: Why does the image appear to be over-exposed? The text can't be seen.

A6: Please place document in the center of scanning window.

#### Q7: After capture, where are images been stored?

A7: Please click the "Open" button on the right-hand side of the software' main window. The default destination is "My Documents", but you can also change the storage destination by clicking the [Select] button.

#### If the device cannot be detected for a long time, you can try the following.

#### - Change the USB port.

Try to reconnect the USB device with another USB port, and then restart the scanner and try again.

### -For Windows 10 computer

Go to "Settings Privacy Camera" to check whether the permission is allowed.

#### -Disable anti-virus software

If you have installed anti-virus software, please manually add the VIISAN client to the whitelist of the anti-virus software.

#### -Watch our video tutorial

if the problem cannot be solved with the above methods, click to view the video tutorials at <a href="https://www.viisan.com/en/video/type1.html">https://www.viisan.com/en/video/type1.html</a>

#### -Contact customer service

if you still need assistance, please contact our customer service at  $\underline{\mathsf{info@viiisan.com}}$ 

, We would be answered your email questions within 24 hours on business days.