

# BenQ PB7200 PB7220 PB7100 User's Manual



View :: Compare :: Select - www.ProSelecta.com

# Copyright

Copyright © 2003 by BENQ Corporation. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system or translated into any language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual or otherwise, without the prior written permission of BENQ Corporation.

# Disclaimer

BENQ Corporation makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties, merchantability or fitness for any particular purpose. Furthermore, BENQ Corporation reserves the right to revise this publication and to make changes from time to time in the contents hereof without obligation of BENQ Corporation to notify any person of such revision or changes.

Fill this in!!						
	In case service is needed in the future, record the information described below. The serial number is on the back of the product.					
Projector Informa	tion					
Product Name:	PB7200/ PB7220/ PB7100					
Serial Number:						
Date of Purchase:						
Dealer Informatio	n					
Dealer:						
Telephone Number:						
Address:						

# Table of Contents

Introduction	I
Safety Instructions	L
Shipping Contents	2
Alternative Accessories	2
Optional Accessories	
Projector Description	3
Projector	
External Control Panel	
Adjuster	
Projector Features	
Remote Control Description	
Remote Control Effective Range Installing or Replacing Batteries	
Installation	3
Screen Size	8
Connecting to Various Equipment	9
Operation	2
• Start UpI	
Digital Keystone CorrectionI	
Auto Adjustment	
, Source Selection	
Blank	4
Menu SystemI	5
I. Display Menu	
2. Image Menu	
3. Source Menu I	
4. Control Menu	
5. PIP Menu	
Shutdown	I
Maintenance	2
Lamp Information	2
Use and Replacement of the Lamp 2	2
Lamp Replacement	
Resetting Lamp Hours	
Temp Information	
LED Indicator Status & Illustration2	4

Ilustration
Service Information
Accessories (included in the standard package)       26         Alternative Accessories       26         Optional Accessories (not included in the standard package)       26         Ordering Parts or Getting Information       26
Troubleshooting
Common Problems & Solutions
Specifications
Projector Specifications
Dimensions
Warranty
Safety Regulations

# INTRODUCTION

# \land Caution

TO PREVENT SHOCK, DO NOT OPEN THE CABINET. NO USER –SER-VICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL. PLEASE READ THIS USER'S MANUAL BEFORE YOU OPERATE YOUR PROJECTOR. SAVE THIS USER'S MANUAL FOR FUTURE REFERENCE.

## **Safety Instructions**

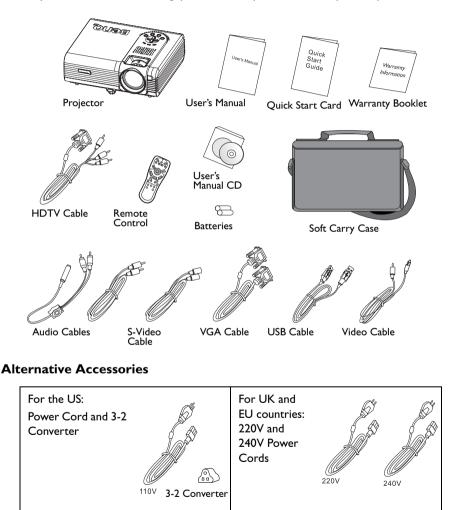
- 1. Read this user's manual before you operate your projector and save it for future reference.
- The lamp becomes extremely hot during operation. Allow the projector to cool for approximately 45 minutes prior to removing the lamp assembly for replacement. Do not operate lamps beyond the rated lamp life. Excessive operation of lamps beyond the rated life could cause them to explode on rare occasions.
- Never replace the lamp assembly or any electronic components unless the projector is unplugged.
- 4. To reduce the risk of electric shock, do not disassemble this appliance. Take it to a qualified technician when service or repair is required. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
- 5. Do not place this product on an unstable cart, stand, or table. The product may fall, sustaining serious damage.
- This product is capable of displaying inverted images for ceiling mount installation. Please use suitable equipment for mounting the unit and ensure it is securely installed.

# \land Caution

- Always open the lens shutter or remove the lens cap when the projector lamp is on.
- Do not look straight at the projector lens during operation. The intense light beam may damage your eyes.
- In some countries, the line voltage is NOT stable. This projector is designed to operate safely within a bandwidth of 110 to 230 volts, but could fail if power cuts or surges of more than 10 volts occur. In these high-risk areas, it is recommended that a power stabilizer unit be used in conjuction with this projector.

# **Shipping Contents**

The projector is shipped with the cables required for connection to standard PC or laptop computers. Carefully unpack and verify that you have all the items shown below. If any of these items are missing, please contact personnel at the place of purchase.

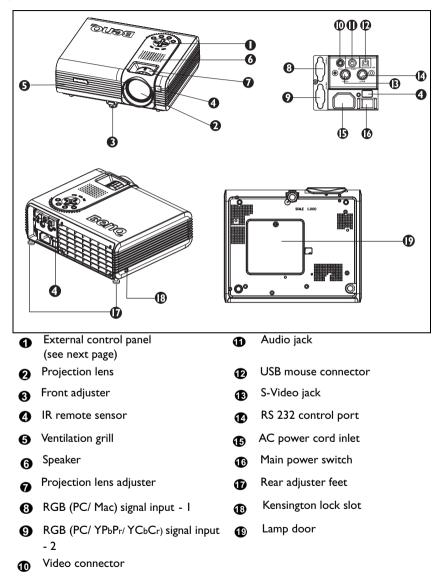


### **Optional Accessories**

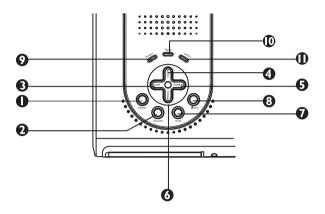
- I. Macintosh adapter
- 2. 250W lamp module
- 3. Ceiling mount kit

### **Projector Description**

### Projector



### **External Control Panel**



### Power

Presses the **Power** key to turn the projector on or off.

### **O** Source

Selects signal sources from among RGB-I, RGB-2, YPbPr, S-Video and Video.

### S Left S Exit S Right S Menu

Menu will display the menu system on screen. Press Menu again to access the sub-menus. Left and Right help you navigate among choices and settings in the menus and sub-menus. However, when the on-screen menu is not activated, the Left and Right buttons will function as Keystone -/+ hot keys. Press the Exit button to go back to the main menu. Press Exit again to leave the menu system.

## • Auto

Automatically determines the best picture settings for current received signals.

### Blank

Uses **Blank** to hide the screen image. You can unseal the image gradually by using the mouse of the remote control, or simply press **Blank** to turn on the image immediately.

### • Power indicator

It will light up or flash when the projector is under operation.

### Temp indicator

The Temp indicator will flash when the system temperature is too high, which may occur if the projector is operated improperly. See "Temp Information" on page 24 for more detailed information.

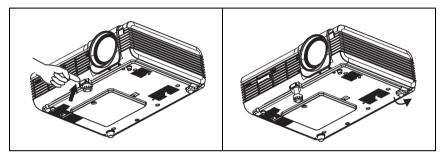
### Lamp indicator

The Lamp Indicator will light up when the lamp needs service or replacement. See "Lamp Information" on page 22 for more detailed information.

### Adjuster

The projector is equipped with I quick-release adjuster foot. Push the button to adjust its tilt angle.

- I. Lift the projector up and press the adjuster button to release the adjuster.
- 2. The adjuster will drop into position and be locked.



### **Projector Features**

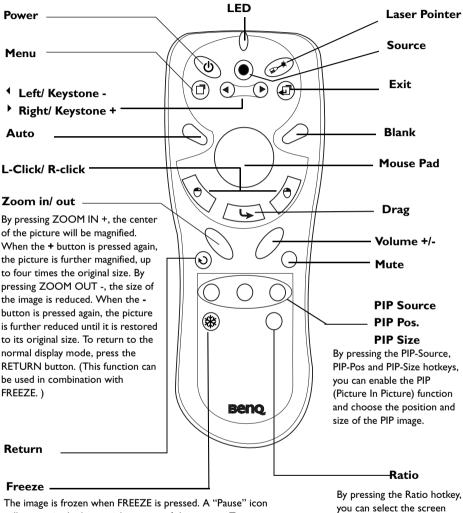
The projector integrates high-performance optical engine projection and a user-friendly design to deliver high reliability and ease of use.

The projector offers the following features:

- Small and light for portability
- Full-function remote control with laser pointer/ remote mouse function
- High quality manual zoom lens
- One-key auto-adjustment to display the best picture quality
- Digital keystone correction to correct distorted images
- Adjustable color balance control for data/video display
- Ultra-high brightness projection lamp
- Ability to display 16.7 million colors
- On-screen menus in 8 languages: English, French, German, Italian, Spanish, Korean, Traditional Chinese and Simplified Chinese.
- Switchable Normal/ Economic mode to adjust the power consumption
- Powerful AV function to provide high quality AV picture
- HDTV compatibility (YPbPr)

Note: The brightness of the projected image will vary depending on the ambient lighting conditions and contrast/brightness settings.

## **Remote Control Description**

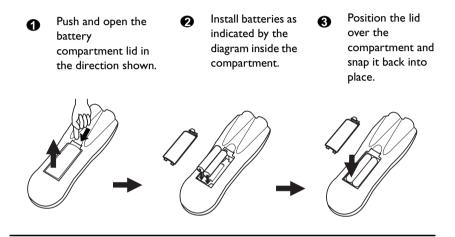


will appear in the lower right corner of the screen. To stop the freeze function, press the FREEZE button, RETURN button or SOURCE button (when the input source is switched over during display) again. By pressing the Ratio hotkey, you can select the screen aspect ratio you prefer: 4:3,16:9 or 1:1.

### **Remote Control Effective Range**

The remote sensors are located on the front and the back of the projector. It can function in a range of 30 degrees horizontally and 30 degrees vertically relative to a line that is a right angle to the remote sensors. The distance between the remote control and the remote sensors must be shorter than 6 meters (19.5 feet).

#### **Installing or Replacing Batteries**



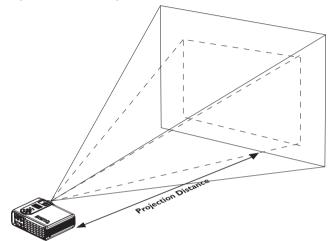
# \land Caution

Avoid excessive heat and humidity. There may be danger of an explosion if batteries are incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

# INSTALLATION

### **Screen Size**

Place the projector at the required distance from the screen according to the desired picture size (see the table below).



• PB7200/ PB7220 (XGA) screen size chart

Dist	ance	Diagonal measurement			Distance from		Diagonal measurement				
	screen	Minii	mum	Maxi	mum	screen		Minimum Ma		Maxir	num
nom	screen	zo	om	zo	om	scre	en	zoom		zoom	
feet	inches	feet	inches	feet	inches	meters	cm	meters	cm	meters	cm
4	48	2.49	29.9	3.05	36.6	I	100	0.62	62.2	0.76	76.2
6	72	3.73	44.8	4.57	54.9	1.5	150	0.93	93.3	1.14	114.3
8	96	4.98	59.7	6.10	73.2	2	200	1.24	124.5	1.52	152.4
10	120	6.22	74.7	7.62	91.4	2.5	250	1.56	155.6	1.91	190.5
12	144	7.47	89.6	9.14	109.7	3	300	1.87	186.7	2.29	228.6
14	168	8.71	104.5	10.67	128.0	3.5	350	2.18	217.8	2.67	266.7
16	192	9.96	119.5	12.19	146.3	4	400	2.49	248.9	3.05	304.8
18	216	11.20	134.4	13.72	164.6	4.5	450	2.80	280.0	3.43	342.9
20	240	12.45	149.4	15.24	182.9	5	500	3.11	311.2	3.81	381.0
22	264	13.69	164.3	16.76	201.2	5.5	550	3.42	342.3	4.19	419.1
24	288	14.94	179.2	18.29	219.5	6	600	3.73	373.4	4.57	457.2
26	312	16.18	194.2	19.81	237.7	6.5	650	4.04	404.5	4.95	495.3
28	336	17.42	209.1	21.34	256.0	7	700	4.36	435.6	5.33	533.4
30	360	18.67	224.0	22.86	274.3	7.5	750	4.67	466.7	5.72	571.5
32	384	19.91	239.0	24.38	292.6	8	800	4.98	497.8	6.10	609.6

Distan	cefrom	Diagonal measurement				Diagonal measurement Distance from		e from	Diagonal measurement			
		Minimum		Maxi	Maximum				Minimum		Maximum	
SCI	reen	zo	om	zoom			screen		zoom		zoom	
feet	inches	feet	inches	feet	inches		meters	cm	meters	cm	meters	cm
4	48	1.96	23.5	2.40	28.7		Ι	100	0.49	48.9	0.60	59.9
6	72	2.93	35.2	3.59	43.I		1.5	150	0.73	73.4	0.90	89.8
8	96	3.91	47.0	4.79	57.5		2	200	0.98	97.8	1.20	119.8
10	120	4.89	58.7	5.99	71.9		2.5	250	1.22	122.3	1.50	149.7
12	144	5.87	70.4	7.19	86.2		3	300	1.47	146.7	1.80	179.7
14	168	6.85	82.2	8.39	100.6		3.5	350	1.71	171.2	2.10	209.6
16	192	7.83	93.9	9.58	115.0		4	400	1.96	195.7	2.40	239.6
18	216	8.80	105.7	10.78	129.4		4.5	450	2.20	220.I	2.70	269.5
20	240	9.78	117.4	11.98	143.7		5	500	2.45	244.6	2.99	299.5
22	264	10.76	129.1	13.18	158.1		5.5	550	2.69	269.0	3.29	329.4
24	288	11.74	140.9	14.37	172.5		6	600	2.93	293.5	3.59	359.4
26	312	12.72	152.6	15.57	186.9		6.5	650	3.18	317.9	3.89	389.3
28	336	13.70	164.3	16.77	201.2		7	700	3.42	342.4	4.19	419.3
30	360	14.67	176.1	17.97	215.6		7.5	750	3.67	366.8	4.49	449.2
32	384	15.65	187.8	19.17	230.0		8	800	3.91	391.3	4.79	479.1

#### • PB7100 (SVGA) screen size chart

### **Connecting to Various Equipment**

### HDTV Equipment

The projector is capable of displaying various High Definition TV display modes. Some of these sources are:

- Digital-VHS (D-VHS) player
   DVD player
- Satellite Dish HDTV receiver
   DTV tuners

Most of these sources will provide an analog component video output, a standard VGA output, or a  $YP_bP_r$  (default) format.

The projector is capable of accepting HDTV data through a YPbPr connector. Use a HDTV cable that came with your projector to display HDTV images.

The following standards are supported in the HDTV function:

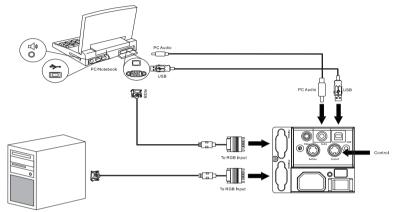
- 480i 480p
- 720p 1080i

Please refer to "Menu System" on page 15 for information on the HDTV OSD selections.

### **Connecting to Various Equipment**

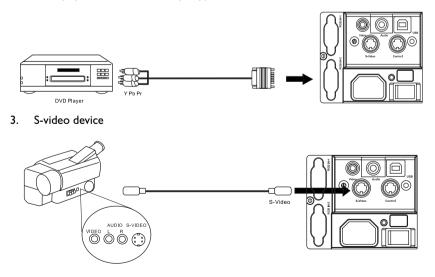
It only takes a few seconds to connect your projector to your desktop or notebook computer, VCR, or other systems. However, a Mac adapter (an optional accessory) is needed for connection to Macintosh computers.

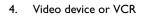
1. Notebook/ Computer (Macintosh computer or SOG signal is only supported with RGB IN-1.)

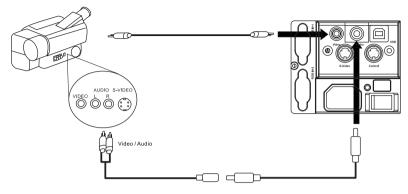


The USB cable is not needed unless you have a remote control with mouse functions.

2. DVD player or HDTV can only support with RGB IN-2.



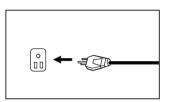




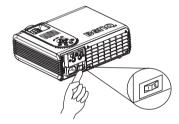
# **OPERATION**

## Start Up

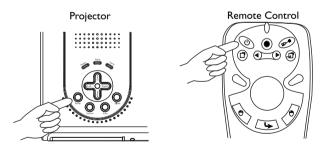
1. Plug the power cord into the projector and into a wall socket.



2. Turn on the main power switch.



3. Press and hold POWER to start the unit. The back-lit POWER key flashes green and stays green when the power is turned on.

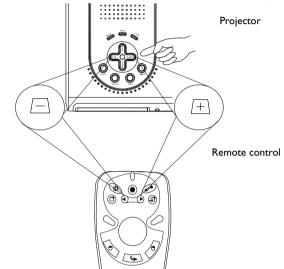


(When the power is turned off, there is a 90-second cooling period before the projector can be re-started.)

4. Switch on all connected equipment.

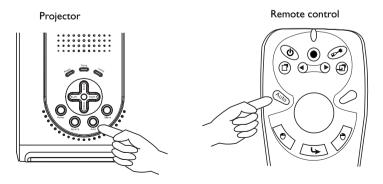
### **Digital Keystone Correction**

Keystoning refers to the situation where the projected image is noticeably wider at either the top or bottom. To correct this, press  $\ Left/Right \ (hot key)$  on the control panel of the projector or KEYSTONE  $\ / \ )$  on the remote control, and then adjust the sliding bar labeled Keystone, as needed. Press + to correct keystoning at the top of the image. Press - to correct keystoning at the bottom of the image.



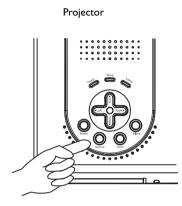
### **Auto Adjustment**

In some cases, you may need to optimize the picture quality. To do this, press the AUTO key on the control panel of the projector or on the remote control. Within 3 seconds, the built-in Intelligent Auto Adjustment function will re-adjust settings to provide the best picture quality.



## **Source Selection**

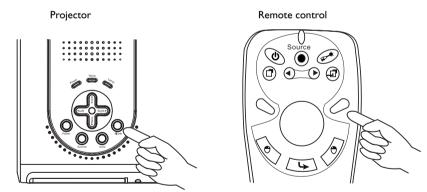
When several input sources are available, press the SOURCE key to make a selection from the control panel of the projector or the remote control.





### Blank

Uses **Blank** to hide the screen image. You can unseal the image gradually by using the mouse of the remote control, or simply press **Blank** to turn on the image immediately.



# Menu System

Press Menu for the main menu, and then press for to select a sub-menu. Press Menu again to select items in the sub-menu.

Menu Bar	0	Ň	0	<u></u>	<u>.                                    </u>
Sub-menu	Display	Image	Source	Control	PIP
PC	Keystone Brightness Contrast Phase H Size	Auto Resize H Position V Position Color Temp Information	Mirror Source Scan Volume Mute	Setup Economic Mode	Main page: PIP Source PIP Size PIP Pos. H Position
Y/Pb/Pr		Ratio Color Tint Color Temp		Reset Lamp Hour	V Position More Options <b>Sub Page:</b> Brightness
Video	Keystone Brightness Contrast Color	Ratio System Sharpness Color Temp			Contrast Color Tint Sharpness
S-Video	Tint	Information			System

### I. Display Menu

FUNCTION	DESCRIPTION			
	Corrects any keystoning of the image.			
Keystone				
	Adjusts the brightness of the image.			
Brightness				
Contrast	Adjusts the degree of difference between dark and light in the image.			
Phase	Adjusts to avoid the occurrence of flicker.			
H Size	Adjusts to fit in the desired image size. *This function is not available when the input mode is Video or S- Video.			
Color	Increases or decreases the color range (R, G, B) of the image.			
	*This function is not available when the input mode is PC.			
Tint	Adjusts the image to make it appear more red or blue. *This function is not available when the input mode is PC.			

### 2. Image Menu

FUNCTION	DESCRIPTION				
Auto Resize	Makes the best fit of the image to the screen, 1. On 2. Off 3. 16:9 *This function is available only when the input mode is PC .				
Ratio	Users have 2 options for the image ratio. 1. 4 : 3 2. 16 : 9 *This function is available when the input mode is YPbPr, Video or S- Video.				
H Position	Adjusts the horizontal position of the projected image.				
V Position	*This function is available only when the input mode is PC.				
Color Temp	Adjusts the color temperature to fit your preference.				
Information	Shows the current resolution.				
System	System information will be shown: I.NTSC 2. PAL 3.SECAM 4. YUV				
Sharpness         Adjusts the image to make it look sharper or softer.           *This function is not available when the input mode is PC or YP					
Color	Increases or decreases the color range (R, G, B) of the image. *This function is not available when the input mode is PC.				
Tint	Adjusts the image to make it appear more red or blue. *This function is available only when the selected System is NTSC.				

### 3. Source Menu

FUNCTION	DESC	RIPTION
	I. Default	2. Ceiling mounted projection
Mirror	3. Rear screen projection	4. Ceiling mounted and rear- screen projection
Source Scan	and Video when several sources	ong RGB-1, RGB-2, YPbPr, S-Video are available.
Volume	Adjusts the volume level.	
Mute	Off On	

### 4. Control Menu

FUNCTION	DESCRIPTION
Language	Language sets the language for the OSD control menus. Use the 4 / 4 key to select the desired language from among English, French, German, Italian, Spanish, Korean, Traditional Chinese and Simplified Chinese.
	<b>OSD Pos.</b> Selects a desired OSD position.
OSD	OSD Time Sets the length of time the OSD will remain active after the last time you pressed the button. The range is from 5 to 60 seconds in 5-second increments.
	<b>Source Scan</b> When selected, activates the Source scan function.
	<b>Keystone Hold</b> When selected, preserves the last keystone correction value even when the projector is restarted.
	<b>Mirror Hold</b> When selected, preserves the last mirror correction value even when the projector is restarted.
Setup	<b>Blank Time</b> Determines the length of time before the projector is shut off when Blank is activated.
	<b>Auto Off</b> Sets the length of time before the system is shut off when no input is detected.
	User Logo Enables the user to define his/her own logo screen that will display during strat-up. Three modes are available: Default (BENQ logo), black screen and blue screen.
Economic Mode Selects Economic mode to lower brightness and lamp life.	
Reset	Returns all settings to their factory preset values.
Lamp Hour	Shows lamp usage time.

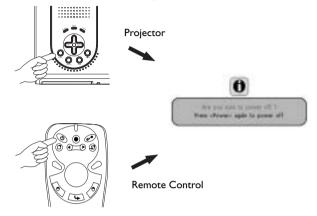
### 5. PIP Menu

These functions are available only when the input mode is PC and the PIP source is Video or S-Video.

FUNCTION	DESCRIPTION			
PIP Source	Selects the source for the PIP.			
PIP Size	Enables use of the 4 / 4 key to scroll through the four alter- natives: Off, Small, Medium, Large.			
PIP Position	Selects a desired position for the PIP.			
H Position	Adjusts the horizontal position of the PIP image.			
V Position	Adjusts the vertical position of the PIP image.			
More Options	Enables use of the 4 / • key to select more PIP functions including Brightness, Contrast, Color, Tint, Sharpness and System.			
Brightness	Adjusts the brightness of the PIP image.			
Contrast	Adjusts the degree of difference between dark and light for the PIP image.			
Color	Increases or decreases the color range (R, G, B) of the image.			
Tint	Adjusts the image to make it appear more red or blue.			
Sharpness	Adjusts the image to make it appear sharper or softer			
System	Shows PIP image systems: NTSC, PAL, SECAM			

### Shutdown

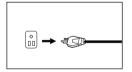
1. Press and hold **POWER** and a warning message will appear. To turn off the projector, press and hold **POWER** again.



- 2. The fan will continue to run for approximately 90 seconds.
- 3. Turn off the main power switch.



4. Disconnect the power cord from the wall socket.



# ▲ Caution

Please do not unplug the power cord before POWER is shut down or during the 90-second cooling process.

If the projector is not properly shut down, to protect the lamp, the system will detect this and cool the lamp for 90 seconds automatically before turning on again.

# MAINTENANCE

## Lamp Information

### Use and Replacement of the Lamp

When the Lamp Indicator lights up red or a message appears suggesting the time of lamp replacement, please install a new lamp or consult your dealer. An old lamp could cause a malfunction in the projector and in rare instances may even break.

For more detailed information, please refer to "LED Indicator Status & Illustration" on page 24.

# ▲ Caution

The Lamp and Temp indicators will light up if the lamp becomes too hot. Turn off the power and let the projector cool for 45 minutes. If the Lamp or Temp indicator still lights up when turning the power on, please contact your dealer.

### Lamp Replacement

# ▲ Caution

To reduce the risk of electrical shock, always turn off the projector and disconnect the power cord before changing the lamp.

To reduce the risk of severe burns, allow the projector to cool for at least 45 minutes before replacing the lamp.

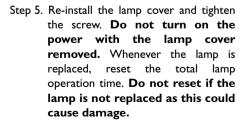
To reduce the risk of injuries to fingers and damage to internal components, use caution when removing lamp glass that has shattered into sharp pieces.

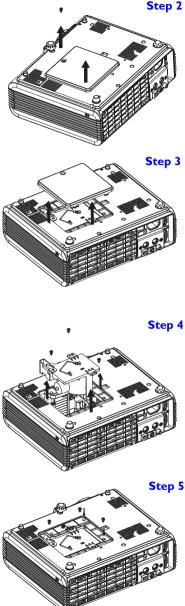
To reduce the risk of injuries to fingers and/or compromising image quality by touching the lens, do not touch the empty lamp compartment when the lamp is removed.

This lamp contains mercury. Consult your local hazardous waste regulations to dispose of this lamp in a proper manner.

- Step I. Turn off the projector. Disconnect the power cord from the outlet and the projector.
- Step 2. Loosen the screw and remove the lamp cover. If the lamp is hot, avoid burns by waiting 45 minutes until the lamp has cooled.

- Step 3. Loosen the 3 screws. (It is strongly recommended that you use а magnetic-head screwdriver.) Pull the handle to remove the lamp housing. If the screws are not loosened completely, they could injure your fingers. Do not insert your hand into the box after the lamp is removed. If you touch the optical components inside. this could cause color unevenness in projected images.
- Step 4. Replace the lamp with a new one. Insert it into the projector, and tighten the screws firmly. Loose screws may cause a bad connection, which may result in malfunction.





### **Resetting Lamp Hours**

If you replace the lamp after 2000 hours of operation, please follow the instructions below within 10 minutes of powering on.

OSD	FUNCTION
166:25 Press «Menu» To RESET	Press and hold the Exit button on the projector for 3 seconds to display the total used lamp time.
00:00 Press <exit> To Leave</exit>	<ul> <li>Press the MENU button on the projector during the lamp hour message. An adjustment message will appear.</li> <li>Press ◀ or ► to reset lamp hours or press EXIT to leave.</li> </ul>

### **Temp Information**

When the LED lights up, it is warning you of the following possible problems:

- I. The internal temperature is too high.
- 2. The fans are not working.

Turn off the projector and contact qualified service personnel for further help. For more detailed information, please refer to "LED Indicator Status & Illustration" on page 24.

## **LED Indicator Status & Illustration**

### llustration

- I. -: LED OFF
- 2. LED blinking
- 3. : LED solid ON

	LED		Status & Description
Power	Temp	Lamp	
	Power events		
0	0	0	Power switch on
0	-	-	Power-up cooling. Projector cooling system will auto-cool for 90 seconds when power was abnormal shutdown without cooling and power on again within hours.
0	-	-	Stand-by
G	-	-	Lamp LED is blinking during powering up.
0	-	-	Power-down cooling for 90 seconds after power has been turned off.
G	-	-	Normal operation
			Lamp events
-	-	R	Lamp spoil, it is warning you that lamp usage has exceeded 2000 hours. Replace the projection lamp with a new one immediately.
-	-	R	Lamp error, the lamp is not properly attached or lamp damaged. Please contact your dealer.
			Thermal events
R	R	-	Fan I error, projector will auto shutdown. If you return on the power, and projector shutdown again. Please contact your dealer.
R	R	G	Fan 2 error, projector will auto shutdown. If you return on the power, and projector shutdown again. Please contact your dealer.
R	R	G	Fan 3 error, projector will auto shutdown. If you return on the power, and projector shutdown again. Please contact your dealer.

G	R	-	Thermal sensor I over-temperature, projector will auto shutdown. If you return on the power, and projector shutdown again. Please contact your dealer.
G	R	G	Thermal sensor 2 over-temperature, projector will auto shutdown. If you return on the power, and projector shutdown again. Please contact your dealer.
G	R	G	Thermal sensor 3 over-temperature, projector will auto shutdown. If you return on the power, and projector shutdown again. Please contact your dealer.
-	R	-	Thermal sensor I doesn't work, projector will auto shutdown. If you return on the power, and projector shutdown again. Please contact your dealer.
-	R	G	Thermal sensor 2 doesn't work, projector will auto shutdown. If you return on the power, and projector shutdown again. Please contact your dealer.
-	R	G	Thermal sensor 3 doesn't work, projector will auto shutdown. If you return on the power, and projector shutdown again. Please contact your dealer.

# **Service Information**

### Accessories (included in the standard package)

DescriptionPar	t Number
Signal cable 5	0.J0508.502
Video cable	0.J1303.501
S-Video cable	0.72920.011
RCA R/W audio cable	0.JI3II.00I
PC - PC audio cable	0.74405.501
Soft carry case	8.J7201.001
HDTV cable	0.J2401.001
USB mouse cable	0.73213.501
Remote control	8.J3401.011

### **Alternative Accessories**

Power cord (for the US)	.27.01818.000
3-2 converter(for the US)	22.91007.001
Power cord (for EU countries)	.27.82718.281
Power cord (for UK)	27.01018.000

### **Optional Accessories (not included in the standard package)**

Description of partsI	Part number
Mac adapter (switchable)	.20.20118.A15
250W lamp module	. 65.J4002.001
Ceiling mount kit	. 60.J7615.001

### **Ordering Parts or Getting Information**

For product information, product assistance, service information, or to order accessories, please visit the BENQ Corporation website at <u>http://www.BenQ.com</u>.

# TROUBLESHOOTING

## **Common Problems & Solutions**

### **NO POWER**

#### Try these solutions:

- Make sure the power cord is inserted snuged into the AC adapter socket.
- Make sure the power cord is inserted snuged into the power outlet.
- Toggle the power switch to the position "I".
- Wait two minutes after the projector is turned off before turning the projector back on.

### **NO PICTURE**

#### Try these solutions:

- Check for the proper input source.
- Ensure all cables are connected properly.
- Adjust the brightness and contrast.
- Remove the lens cap.

### TRAPEZOID IMAGE ON THE SCREEN

#### Try these solutions:

- Reposition the unit to improve its angle on the screen.
- Use the **Keystone** correction key on the control panel of the projector or the remote control unit.

### POOR COLOR

#### Try these solutions:

- Select the correct video system.
- Adjust brightness, contrast, or saturation.

### **BLURRED IMAGE**

#### Try these solutions:

- Press **Auto** on the control panel of the projector or the remote control unit to get better picture quality.
- Adjust the focus.
- Reposition the unit to improve its projection angle.
- Ensure the distance between the unit and screen is within the adjustment range of the lens.

### **REMOTE CONTROL DOES NOT WORK**

#### Try these solutions:

- Replace the batteries with new ones.
- Make sure there is no obstacle between the remote control and the projector.
- Stand within 6 meters (19.5 feet) of the projector.
- Make sure nothing is blocking the front and rear receivers.

### **Status Messages**

<b>On-Screen Messages</b>	Description
SEARCHING	Projector is searching for input.
ACQUIRING SIGNAL	Projector has identified the input signal and is run- ning the auto image adjustment function.
OUT OF RANGE	Input signal frequency exceeds the projector's range.
LAMP WARNING - CHANGE LAMP AND RESET LAMP TIMER!	The lamp has been in operation for 1900 hours. Install a new lamp for optimal performance.
OUT OF LAMP USAGE TIME. YOU HAVE TO CHANGE THE LAMP!	The lamp has been in operation for 1980 hours, and the power will turn off after 20 hours.
OUT OF LAMP USAGE TIME. CHANGE THE LAMP!	The lamp has been in operation for over 2000 hours. The warning message will display for 30 seconds every 5 minutes after you turn on the projector and the power will turn off automati- cally after 10 minutes.

# SPECIFICATIONS

## **Projector Specifications**

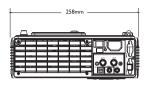
### **Technical Specifications**

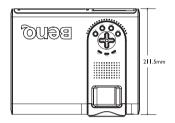
•	are subject	to change without notice.
<b>General</b> Product name	Developed De	
Model name	Personal Pro PB7200	l024X768 XGA
Model name		
	PB7220	1024X768 XGA
Optical	PB7100	800X600 SVGA
Display system	I-CHIP DM	חו
Lens F/Number	F/2.6	-
Lamp	250W UHP	lamp
Electrical	20011 0111	lamp
Power supply	AC100 ~ 24	10V, 4.0A, 50/60 Hz (Automatic)
Power consumption	330W (Max	. , ,
Mechanical		
Dimensions	258 mm (V	/) x 80 mm (H) x 211.5 mm (D)
Operating temperature	10°C ~ 40°	, , , , , , , , , , , , , , , , , , , ,
range		
Weight	5.6 lbs (2.5	Kg)
Input terminal		
Computer input		
RGB input - I	D-sub 15-pi	n (female)
RGB input - 2	D-sub 15-pi	n (female)
Video signal input		
S-VIDEO	Mini DIN 4	pin port x l
VIDEO	RCA jack x	I
HDTV signal input	D-sub <>	YPbPr RCA jack x3
Audio signal input		
Audio I	Mini jack sto	ero port
Output		
USB mouse connector	A/B series >	cl
Speaker	2 watt x I	
Control		
RS-232C	9-pin x l	

Resolution	H Sync (kHz)	V Sync (Hz)	Remark
640x350	31.5	70.1	
640x400	37.9	85.1	VESA
720x400	31.5	70.0	
720x400	37.9	85.1	VESA
640x480	31.5	60.0	VESA
640×480	37.9	72.8	VESA
640×480	35	66.7	Macintosh
640x480	43.3	85.0	VESA
800×600	35.2	56.3	VESA
800×600	37.9	60.3	VESA
800×600	46.9	75.0	VESA
800×600	48.1	72.2	VESA
800×600	53.7	85.1	VESA
832x624	49.7	74.5	Macintosh
1024x768	48.4	60.0	VESA
1024x768	56.5	70.1	VESA
1024x768	60.0	75.0	VESA
1024x768	68.7	85.0	VESA
1280×1024	64.0	60.0	VESA

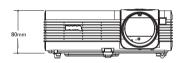
# **Timing Chart**

# DIMENSIONS

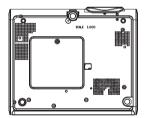












Unit: mm

# WARRANTY

### Limited Warranty

BENQ warrants this product against any defects in material and workmanship, under normal usage and storage.

Exclusion to Warranty: The lamps are considered a consumable item and are warranted for 90 days or 500 hours, whichever occurs first. Proof of purchase date will be required with any warranty claim. In the event this product is found to be defective within the warranty period, BENQ's only obligation and your exclusive remedy shall be replacement of any defective parts (labor included). To obtain warranty service, immediately notify the dealer from which you purchased the product of any defects. Important: The above warranty shall be void if the customer fails to operate the prod-

uct in accordance with BENQ's written instructions. This warranty gives you specific legal rights, and you may have other rights which vary from country to country. For other information, please refer to BenQ Warranty Information Book.

# SAFETY REGULATIONS

### FCC Statement

**CLASS A**: This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause interference to radio communications. It has been tested and found to comply with the limits for a Class "A" computing device pursuant to Subpart B of Part 15 of the FCC Rules, which are designed to provide reasonable protection against such interference when operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference, in which case the user at his/her own expense will be required to take whatever measures may be required to correct the interference.

**CLASS B**: This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **EEC Statement**

This machine was tested against the 89/336/EEC (European Economic Community) for EMC (Electro Magnetic Compatibility) and fulfills these requirements.