



Portable Projector

LT10 User's Manual



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FCC Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

CE Trademarks

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English Important Information

Precautions

Follow all warnings, precautions and maintenance as recommended in this user's guide to maximize the life of your unit.

<u>∧</u> Warning-	Do not look into the projector's lens when the lamp is on. The bright light may hurt your eyes.
∧ Warning-	To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.
<u>∧</u> Warning-	Please do not open or disassemble the product as this may cause electric shock.
Marning-	When changing the lamp, please allow unit to cool down, and follow all changing instructions.
<u>∧</u> Warning-	This product will detect the life of the lamp itself. Please be sure to change the lamp when it shows warning messages.
<u>∧</u> Warning-	Reset the "Clear Lamp Hours Meter" function from the On Screen Display "Setup" menu after replacing the lamp module (refer to page 22).
Marning-	When switching the projector off, please ensure the projector completes its cooling cycle before disconnecting power.
Marning-	Turn on the projector first and then the signal sources.
Marning-	When the lamp reaches the end of its life, it will burn out and may make a loud popping sound. If this happens, the projector will not turn back on until the

lamp module has been replaced. To replace the lamp, follow the procedures listed under "Changing the Lamp".

WARNING TO CALIFORNIA RESIDENTS:

Handling the cables supplied with this product, will expose you to lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.

English Important Information

Do:

- Turn off the product before cleaning.
- Use a soft cloth moistened with mild detergent to clean the display housing.
- Disconnect the power plug from AC outlet if the product is not being used for a long period of time.

Don't:

- Block the slots and openings on the unit provided for ventilation.
- Use abrasive cleaners, waxes or solvents to clean the unit.
- Use under the following conditions:
 - Extremely hot, cold or humid environment.
 - In areas susceptible to excessive dust and dirt.
 - Near any appliance generating a strong magnetic field.
 - Place in direct sunlight.

Introduction

This product is an XGA single chip 0.7'' DLPTM projector. Outstanding features include:

- ◆ True XGA, 1024 x 768 addressable pixels
- 2.1 lbs (0.95 kgs) compact design
- ◆ Single chip DLP[™] technology
- NTSC/NTSC4.43/PAL/PAL-M/PAL-N/SECAM and HDTV compatible
- Full function remote control
- User friendly multilingual on-screen-menu (OSM)
- Advanced electronic keystone correction and high quality full screen image re-scaling
- User friendly control panel
- SXGA compression and VGA, SVGA re-sizing
- 120 watt user replaceable P-VIP lamp
- Mac compatible

What's in the Box?

This projector comes with all the items shown below. Check to make sure your unit is complete. Contact your dealer immediately if anything is missing.



Projector with lens cap



Power Cord



VGA Cable



User's Guide on CD-ROM



Battery



Composite Video Cable

Remote Control



Carrying Case

Quick Start Card





Warranty Document (For Europe or North America)



- 1.
- 2.
- Focus Ring Zoom Ring Adjustable Tilt Foot Button 3.
- Zoom Lens 4.
- Remote Control Receiver 5.
- **Terminal Panel** 6.
- 7. AC Inlet
- 8. Control Panel

Control Panel

- 1. Power Indicator
- 2. Status Indicator
- 3. On/Standby
- 4. Source
- 5. Directional Select and Enter Keys
- 6. Keystone Correction
- 7. Menu (On/Off)



- 1. AC Inlet
- 2 PC Analog Signal/HDTV/Component Video Connector
- 3. Composite Video Input Connector
- 4. S-Video Input Connector
- 5. Remote Control Receiver
- 6. Kensington[™] Lock Port

Remote Control



- 1. Transmit Indicator Light
- 2. Power
- 3. Source
- 4. Keystone Correction
- 5. Zoom In/Zoom Out
- 6. Four Directional Select Keys
- 7. Menu
- 8. Picture-In-Picture
- 9. Hide
- 10. Freeze
- 11. Auto Adjust

English Installation

Connecting the Projector



- 1. Power Cord
- 2. VGA Cable
- 3. S-Video Cable
- 4. Composite Video Cable

To ensure the projector works well with your computer, please set the display mode of your graphics card is less than or equal to 1024 X 768 resolution. Make sure timing of the display mode is compatible with the projector. Refer to the "Compatibility Modes" section on page 30.

English Installation

Powering On/Off the Projector

Powering On the Projector

- **1.** Remove the lens cap.
- **2.** Ensure that the power cord and signal cable are securely connected.

The startup screen will display for 20 seconds and the Power indicator will flash **green**.

When the startup screen disappears, the Power indicator will turn **green**.

- **4.** Turn on your source (computer, notebook, video player, etc.). The projector will detect your source automatically.
- If the screen displays "No Signal", please make sure the signal cables are securely connected.
- If you connect multiple sources at the same time, use the "Source" button on the remote control or control panel to switch between them.





Turn on the projector first and then the computer.

Powering Off the Projector

- 1. Press the "Power" button to turn off the projector lamp.
- 2. After pressing the "Power" button, you will see a message "Power off the lamp?" on the on-screen display. Press the "Power" button again to confirm.

Otherwise the message will disappear after 5 seconds.

3. Power indicator flashes **orange** for about 100 seconds. The projector will automatically shut itself down.

If you want to turn on the projector again, you must press the "Power" button after 100 seconds of the flashing indicator.

- **4.** Disconnect the power cord from the electrical outlet and the projector.
- **5.** Do not turn on the projector immediately following a power off procedure.

Status Indicator

- When the Status indicator turns red, it indicates the projector has overheated. The projector will automatically shut itself down.
- When the Status indicator flashes red (0.5 second intervals), it indicates a problem with the lamp. Turn off the projector and disconnect the power cord from the electrical outlet, then contact your local dealer or our service center.
- When the Status indicator flashes red (1 second intervals), it indicates an internal problem. Stop using the projector and disconnect the power cord from the electrical outlet, then contact your local dealer or our service center.
- When the Status indicator flashes orange, it indicates high-speed cooling in progress. This is not an abnormal condition, and you can continue using the projector.

English Installation

Adjusting the Projected Image

Adjusting the Projector Height

The projector is equipped with an adjustable tilt foot for adjusting the projector height.

To raise the projector:

- **1.** Press the adjustable tilt foot button **0**.
- Raise the projector to the desired display angle 2, then release the button to lock the adjustable tilt foot into position.
- **3.** Use **3** to fine-tune the display angle.

To lower the projector:

- 1. Press the adjustable tilt foot button.
- **2.** Lower the projector, then release the button to lock the adjustable tilt foot into position.
- **3.** Use **6** to fine-tune the display angle.



Adjusting the Projector Zoom / Focus

You may adjust zoom ring to zoom in or out. To focus the image, rotate the focus ring until the image is clear. The projector will focus at distances from 3.94 to 32.81 feet (1.20 to 10.0 meters).



*This graph is for user's reference only.

Control Panel & Remote Control

There are two ways for you to control the functions: Remote Control and Control Panel.

Control Panel

Remote Control





Using the Control Panel

On/Standby

• Refer to the "Powering On/Off the Projector" section on pages 10-11.

Source

Press "Source" to choose RGB, Component-p, Component-i, S-Video, Composite Video and HDTV sources.

Menu

Press "Menu" to launch the on screen menu (OSM). To exit OSM, press "Menu" again.

Keystone

• Adjusts image distortion caused by tilting the projector (±16 degrees).

Directional Select

Use ▼ ◀▶ to select items or use ◀▶ to make adjustments for your selection.

Enter

Confirm your selection of items.

Using the Remote Control

Power

• Refer to the "Powering On/Off the Projector" section on pages 10-11.

Source

Press "Source" to choose RGB, Component-p, Component-i, S-Video, Composite Video and HDTV sources.

AUTO ADJ. (Auto Adjust)

▶ When "AUTO ADJ." is pressed, the projector will automatically synchronize with source signal.

PiP

▶ Displays the "PiP" menu of the on screen display.

Keystone + /-

• Adjust image distortion caused by tilting the projector (±16 degrees).

Hide

Press "Hide" to hide the image, press again to resume display of the image.

Zoom In + / Zoom Out -

- ▶ Press "Zoom +" to magnify an image on the projection screen.
- ▶ Press "Zoom -" to reduce the image size.

Freeze

> Press "Freeze" to pause the screen image.

Four Directional Select Keys

Use **O O O** to select items or make adjustments to your selection.

Menu

Press "Menu" to launch the on screen menu (OSM). To exit OSM, press "Menu" again.

On Screen Menus

The Projector has multilingual On Screen menus that are multilingual allowing you to make image adjustments and change a variety of settings. The projector will automatically detect the source.

How to operate

- To open the OSM menu, press "Menu" on the Remote Control or Control Panel.
- When OSM is displayed, use < ▶ keys to select the main menu.
 While making a selection on a particular page, press "Enter / ♥" key to enter sub menu.
- Use keys to select the desired item and adjust the settings by key.
- **4.** Select the next item to be adjusted in the sub menu and adjust as described above.
- Press "Menu" to confirm, and the screen will return to the main menu.
- **6.** To exit, press "Menu" again. The OSM menu will close and the projector will automatically save the new settings.





Computer / Video Mode

Language				
English	Português			
Deutsch	Svenska			
Français	日本語			
Italiano	中文简体			
Español	한국어			
	Press the menu button to finalize your language selection.			

Language

Language

You can display the multilingual OSM menu . Use the \triangle or \bigcirc key to select your prefered language.

Press "Menu" to finalize the selection.

Computer / Video Mode

All Images				
Brightness		_	50	
Contrast			50	
White Peaking			2	
Color Temperature			3	
Keystone			0	
Zoom			1	
Aspect ratio	-		4:3	
Reset this menu	Yes	No		

All Images

Brightness

Adjusting the brightness of the image.

- Press the to darken image.
- Press the D to lighten the image.

Contrast

The contrast controls the degree of difference between the lightest and darkest parts of the picture. Adjusting the contrast changes the amount of black and white in the image.

- Press the to decrease the contrast.
- Press the D to increase the contrast.

White Peaking

White peaking can be incrementally adjusted between 0 and 10. Click on the slider bar to adjust.

- Setting 10 will maximize brightness and contrast.
- Setting 0 will maximize color reproduction quality.

Color Temperature

Adjust the color temperature. At higher temperature, the screen looks colder; at lower temperature, the screen looks warmer.

Keystone

Adjusts image distortion caused by tilting projection (±16 degrees).

Zoom

- Press the to reduce the size of an image.
- Press the D to magnify an image on the projection screen.

Computer / Video Mode

All Images			
Brightness		50	
Contrast		50	
White Peaking		2	
Color Temperature		3	
Keystone		0	
Zoom			
Aspect ratio		4:3	
Reset this menu	Yes 🗾	No	

All Images

Aspect Ratio

Selects the desired aspect ratio.

Reset This Menu

Comp	outer Mode	
Сол	nputer Image	
Auto Adjust	On	Off
Clock		50
Phase		50
Horizontal		50
Vertical		50
Reset this menu	Yes	No

Computer Image

Auto Adjust

The projector automatically adjusts clock, phase, horizontal and vertical. With most signal sources, Auto Adjust provides the best results.

Clock

"Clock" changes the display data frequency to match the frequency of your computer's graphic card. If you experience a vertical flickering bar, use this function to make an adjustment.

Phase

"Phase" synchronizes the signal timing of the display with the graphic card. If you experience an unstable or flickering image, use this function to correct it.

Horizontal

- Press the to move the image left.
- Press the D to move the image right.

Vertical

- Press the to move the image down.
- > Press the **()** to move the image up.

Reset This Menu

Video Mode				
	Video Image			
Color		50		
Sharpness	_	50		
Hue		50		
Reset this menu	Yes 📒	No		

Video Image

Color

Adjusts a video image from black and white to fully saturated color.

- ▶ Press the **(**) to decrease the amount of color in the image.
- ▶ Press the **●** to increase the amount of color in the image.

Sharpness

Adjusts the sharpness of the image.

- ▶ Press the **(**) to decrease the sharpness.
- Press the D to increase the sharpness.

Hue

Adjusts the color balance of red and green.

- ▶ Press the **(**) to increase the amount of green in the image.
- ▶ Press the ▶ to increase the amount of red in the image.

Reset This Menu

Computer / Video Mode

•
P
3

Setup

Menu Location

Choose the Menu location on the display screen.

Orientation

Front-Desktop

The factory default setting.

🛛 🚱 🔁 Rear-Desktop

When you select this function, the projector reverses the image so you can project behind a translucent screen.

🕨 🕕 🛐 Front-Ceiling

When you select this function, the projector turns the image upside down for ceiling-mounted projection.

🕨 🛃 🔁 Rear-Ceiling

When you select this function, the projector reverses and turns the image upside down at same time. You can project from behind a translucent screen with ceiling mounted projection.

Lamp Hour Meter

Displays the lamp's elapsed operating time (in hours).

Clear Lamp Hours Meter

Turns the lamp hour counter to 0 hours.

Reset This Menu

Computer / Video Mode			
Se	etup		
Menu location			
Orientation	(E) (-) (I- (I-		
Signal type	RGB YCrCb YPrPb		
Lamp Hour Meter	123		
Clear Lamp Hour Me	ter Yes <mark>No</mark>		
Reset this menu	Yes No		
Factory Default	Yes No		

Setup

Factory Default

Choose "Yes" to return the display parameters (except for Lamp Hours) on all menus to their factory default settings.

Computer Mode			
	PiP		
PiP	On	Off	
PiP Location	0	00	
PiP switch source	Yes	No	
Reset this menu	Yes	No	

PIP *Picture-In-Picture*

PIP

Choose "On" to turn the PIP screen on.

PIP Location

Choose the PIP screen position on the display screen.

PIP Switch Source

Choose the input source of the projector on the PIP screen.



Reset This Menu

Choose "Yes" to return the display parameters on this menu to their factory default settings.

The OSM does not include a PIP menu under Video mode.

Troubleshooting

If you experience trouble with the projector, refer to the following information. If the problem persists, please contact your local reseller or service center.

Problem: No image appears on screen.

- Ensure all the cables and power connections are correctly and securely connected as described in the "Installation" section.
- Ensure the pins of connectors are not crooked or broken.
- Check if the projection lamp has been securely installed. Please refer to the "Changing the lamp" section.
- Make sure you have removed the lens cap and the projector is switched on.

Problem: Partial, scrolling or incorrectly displayed image.

- Press the "Auto Adjust" function in the "Computer Image" menu of the OSM.
- If you use a PC:

If the resolution of your computer is higher than 1024×768 . Follow the steps outlined below to reset the resolution.

For Windows 3.x:

- In the Windows Program Manager, click the "Windows Setup" icon in the Main group.
- **2.** Verify that your display resolution setting is less than or equal to 1024 x 768.

For Windows 95,98,2000,XP:

- **1.** Open "My Computer" icon, the "Control Panel" folder, and then double click the "Display" icon.
- 2. Select the "Setting" tab.
- **3.** In the "Desktop Area" you will find the resolution setting. Verify that the resolution setting is less than or equal to 1024 x 768 resolution.

If the projector is still not projecting the whole image, you will also need to change the monitor display you are using. Refer to the following steps.

English Appendices

- Follow above steps 1-2. Click on the "Advanced Properties" button.
- 5. Select the "Change" button under the "Monitor" tab.
- 6. Click on "Show all devices". Then select "Standard monitor types" under the "Manufactures" box ; choose the resolution mode you need under the "Models" box.
- 7. Verify that the resolution setting of the monitor display is less than or equal to 1024 x 768.
- If you are using a Notebook PC:
 - **1.** You are required to implement above steps of resolution setting of computer first.
 - Switch the Notebook PC display to the "external display only" or "CRT only" mode.
- If you experience difficulty in changing resolutions or your monitor freezes, restart all the equipment and the projector.

Problem: The screen of the Notebook or PowerBook computer is not displaying your presentation.

▶ If you are using Notebook PC:

Some Notebook PCs may deactivate their screens when a second display device is in use. Refer to your computer's documentation for information on how to reactivate the monitor display.

If you are using an Apple PowerBook:

In Control Panels, open the PowerBook Display to select Video Mirroring "On".

Problem: Image is unstable or flickering

- ▶ Use "Phase" to correct it. Refer to page 20.
- Change the monitor color setting from your computer.

Problem: Image has vertical flickering bar

- ▶ Use "Clock" to make an adjustment. Refer to page 22.
- Check and reconfigure the display mode of your graphic card to make it compatible with the product. Refer to page 25.

Problem: Image is out of focus

- Adjusts the Focus Ring on the projector lens. Refer to page 13.
- Make sure the projection screen is between the required distance 3.94 to 32.81 feet (1.20 to 10.00 meters) from the projector.

Problem: The image is outstretched when displaying 16:9 DVD.

The projector automatically detects 16:9 DVD and adjusts the aspect ratio by digitizing to full screen with 4:3 default setting.

If the image is still outstretched, you will also need to adjust the aspect ratio by referring to the following: (See page 18)

- Please select 4:3 aspect ratio type on your DVD player if you are playing a 16:9 DVD.
- If you can't select 4:3 aspect ratio type on your DVD player, please refer to page 18 to choose 4:3 aspect ratio in the on screen menu.

Problem: Image is reversed.

• To select "Setup" from the OSM and adjust the orientation. See page 23.

Problem: Lamp burns out or makes a popping sound

When the lamp reaches its end of life, it will burn out and may make a loud popping sound. If this happens, the projector will not turn on until the lamp module has been replaced. To replace the lamp, follow the procedures in the "Changing the Lamp". See page 28.



Changing the lamp

The projector will detect the lamp life itself. It will show you a warning message "The Lamp has been in use for over 2000 hours. You should purchase a spare bulb." When you see this message, please change the lamp as soon as possible. Refer to the following instructions to replace the lamp.

Make sure the projector has been cooled down for at least 60 minutes before changing the lamp.



Warning: Lamp compartment is hot! Allow it to cool down before changing lamp!

Warning: To reduce the risk of personal injury, do not drop the lamp module or touch the lamp bulb. The bulb may shatter and cause injury if it is dropped.

Lamp Changing Procedure:

- **1.** Turn off the power to the projector by pressing the Power button.
- 2. Allow the projector to cool down at least 60 minutes.
- 3. Disconnect the power cord.
- 4. Use a screwdriver to remove 2 screws from the cover.
- 5. Remove the cover. **2**
- 6. Remove the 2 screws from the lamp module. ●
- 7. Pull out the lamp module.

To replace the lamp module, reverse the previous steps.

English Appendices

Specifications

- Single Chip DI P TM Technology by Texas Instruments
- Single Chip DLi Technology by Texas instruments
- 120W User Replaceable P-VIP Lamp
- 1024 pixels(H) X 768 lines(V)
- 16.7M colors
- F/2.8~3.1 f=25.8~30.0mm with 1.16x Manual zoom lens
- 27.6 to 267.2 inches (0.70 to 6.79 meters) Diagonal
- 3.94 to 32.81 feet (1.20 to10.00 meters)
- NTSC/NTSC 4.43/PAL/PAL-M/PAL-N/SECAM and HDTV compatible
- Composite video & S-Video capability
- 15kHz~100kHz horizontal scan
- 43Hz~120Hz vertical refresh
 Universal AC input 100~240V ; Input Frequency 50-60Hz
- 170W
- 2A (100-240V AC)
- Power: AC power input socket
- Computer Input:
One VGA for analog/component and HDTV signal
- Video Input:
One Composite video RCA input
One S-Video input
- 2.1 lbs (0.95 kgs)
- 7.8 x 2.2 x 5.8 inches (198 x 57 x 148 mm)
- Operating Temperature: 41~95°F (5~ 35°C)
Humidity: 80% maximum
- Storage Temperature: -4~140°F (-20~60°C)
Humidity: 80% maximum
- FCC Class B,CE Class B,UL,cUL,TÜV-GS

Compatibility Modes

		(ANALOG)		
Mode	Resolution	V.Frequency (Hz)	H.Frequency (kHz)	
VESA VGA	640 X 350	70	31.5	
VESA VGA	640 X 350	85	37.9	
VESA VGA	640 X 400	85	37.9	
VESA VGA	640 X 480	60	31.5	
VESA VGA	640 X 480	72	37.9	
VESA VGA	640 X 480	75	37.5	
VESA VGA	640 X 480	85	43.3	
VESA VGA	720 X 400	70	31.5	
VESA VGA	720 X 400	85	37.9	
	800 X 600		35.2	
SVGA	800 X 600	60	37.9	
SVGA	800 × 600	72	48.1	
SVGA	800 X 600	75	46.9	
SVGA	800 X 600	85	53.7	
VESA XGA	1024 X 768	43.4	35.5	
VESA XGA	1024 X 768	60	48.4	
VESA XGA	1024 X 768	70	56.5	
VESA XGA	1024 X 768	75	60.0	
VESA XGA	1024 X 768	85	68.7	
* VESA SXGA	1152 X 864	70	63.8	
* VESA SXGA	1152 X 864		67.5	
* VESA SXGA	1152 X 864	85	77.1	
* VESA SXGA	1280 X 960	60	60	
* VESA SXGA	1280 X 960	75	75	
* VESA SXGA	1280 X 1024	43	46.4	
* VESA SXGA	1280 X 1024	60	63.98	
* VESA SXGA	1280 X 1024	75	79.98	
MAC 16"	832 X 624	74.55	49.725	
MAC 19"	1024 X 768	75	60.24	
* MAC	1152 X 870	75.06	68.68	
MAC G4	640 X 480	60	31.35	
MAC G4	640 X 480	120	68.03	
MAC G4	1024 X 768	120	97.09	
I MAC DV	640 X 480	117	60	
I MAC DV	800 X 600	95	60	
I MAC DV	1024 X 768	75	60	
* I MAC DV	1152 X 870	75	68.49	
* I MAC DV	1280X 960	75	75	

Remark : "*" compression computer image.

TravelCare Guide

TravelCare - a service for international travelers

This product is eligible for "TravelCare", NEC's unique international warranty.

Please note that TravelCare coverage differs in part from coverage under the warranty included with the product.

Services offered with TravelCare

This warranty allows customers to receive service on their product at the NEC and NEC-designated service stations in the countries listed herein when temporarily traveling internationally for business or pleasure.

For details on services offered by the different service stations, please refer to the "List of TravelCare Outlets" below.

1 Repair services

The product will be repaired and delivered within 10 business days, not including shipping time.

During the term of warranty, the cost of maintenance parts, labor costs for repairs and shipping costs within the service station's coverage area are covered by the warranty.

2 Replacement product rental service

If the customer desires, he or she can rent a replacement product while the original product is being repaired.

Fee: US200 for 12 days This fee must be paid at the local service station in cash or credit

card. The \$200 rental fee is non-refundable even if the customer rents it less than 12 days before returning.

The replacement product will be delivered within 3 business days. If the customer did not return the replacement product within 12 days, the customer will be charged the price of the unit.

If the customer returned the replacement product in a faulty or damaged condition, the repair cost will be charged to the customer.

Note that this service is not offered in all countries and regions. Please refer to the "List of TravelCare Outlets".

In addition, this replacement product rental service is not offered after the product's warranty has expired.

Term of warranty

1

 Upon presentation of the warranty or receipt received upon purchase:

Valid for the term indicated on the warranty or the normal term of warranty for the country of purchase.

b. When only the product is brought in:

Valid for a period of within 14 months of the date of manufacture indicated by the serial number attached to the product.

2 When a product whose term of warranty is expired is brought in:

Repairs will be offered for a fee. In this case the customer is not eligible for the replacement product rental service.

- 3 In the following cases, repairs may be charged, even if the product's warranty is still in effect:
 - If the term of warranty, model name, serial number and name of the store of purchase are not indicated on the warranty or have been altered.
 - Problems or damage caused by dropping or shocks during shipment or movement by the customer or by improper handling by the customers.
 - Problems or damage caused by improper usage or unwarrantable alterations or repairs by the customer.
 - 4) Problems or damage caused by fire, salt damage, gas damage, earthquakes, lightning damage, storm or flood damage or other natural disasters or such external factors as dust, cigarette smoke, abnormal voltage, etc.

- Problems or damage caused by use in hot or humid places, in vehicles, boats or ships, etc.
- 6) Problems or damage caused by expendable supplies or devices connected to the product other than those designated by NEC.
- Problems caused by natural consumption, wear or deterioration of parts under normal usage conditions.
- Problems or damage to lamps and other expendable supplies, included parts or optional parts.
- Other conditions stipulated in the warranty included with the product also apply.

NOTE: The product can be used overseas with voltages of 100 to 120V and 200 to 240V by using a power cable suited for the standards and power source voltage of the country in which the product is being used.

List of TravelCare Outlets

This list applies as of June 1, 2002.

For the most up-to-date information, please refer to the websites of the service stations in the various countries on the List of TravelCare Outlets or to the NEC website at http://www.nec-pj.com.

In Europe

NEC Europe, Ltd. / European Technical Centre

Address:	Unit G, Stafford Park 12, Telford TF3 3BJ, U.K.
Telephone:	+44 1952 237000
Fax Line:	+44 1952 237006
Email Address:	AFR@uk.neceur.com
WEB Address:	http://www.neceur.com

(Regions Covered)

EU:	Austria*, Belgium*, Denmark*, Finland*, France*, Germany*,
	Greece*, Ireland*, Italy*, Luxembourg*, The Netherlands*,
	Portugal*, Spain*, Sweden* and the United Kingdom*
EEA:	Norway*, Iceland and Liechtenstein

In North America

NEC Solutions (America), Inc.

Address:	1250 Arlington Heights Road, Itasca, Illinois 60143, U.S.A.
Telephone: Fax Line: Email Address: WEB Address:	+1 800 836 0655 +1 800 356 2415 vsd-tech-support@necsam.com http://www.necvisualsystems.com

(Regions Covered) U.S.A. *, Canada*

In Oceania

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	(Pagions Covarad)				
	(negions Covered)				

Date: / / ,

TO: NEC or NEC's Authorized Service Station: FM:

P-1/ ,

(Company & Name with signature)

Dear Sir (s),

I would like to apply your TravelCare Service Program based on attached registration and qualification sheet and agree with your following conditions, and also the Service fee will be charged to my credit card account, if I don't return the Loan units within the specified period. I also confirm following information is correct. Regards.

Application Sheet for TravelCare Service Program

Country, product purchased :			
User's Company Name :			
User's Company Address : Phone No., Fax No. :			
User's Name :			
User's Address :			
Phone No., Fax No. :			
Local Contact office :			
Local Contact office Address :			
Phone No., Fax No. :			
User's Model Name :			
Date of Purchase :			
Serial No. on cabinet :			
Problem of units per User :			
Required Service :	(1) Repair and Return	(2) Loan unit	
Requested period of Loan unit :			
Payment method :	(1) Credit Card	(2) Travelers Cheque	(3) Cash
In Case of Credit Card : Card No. w/Valid Date :			

Condition of your TravelCare Service Program

Enduser is requested to understand following conditions of TravelCare Service Program and complete the necessary information on the application sheet.

1. Service Options:

There are 3 types of "Service" available. Enduser has to understand following condition and is required to fill in the Application Sheet.

1) Repair and Return:

The 'Faulty unit' is sent or collected from the customer. It is repaired and returned within 10 days to the customer, excluding transport time.

There may have a case, repair and return can't be done by NEC Authorized Service Station, because of shortage of spare parts due to same model is not sold in the territory.

Repair and Return with Loan: (This service is limited to some Service Stations)

This service is offered to the Enduser, who cannot wait until their unit is repaired.

The customer can borrow a unit for \$200 up to 12 days. Customer then sends in inoperable unit to nearest NEC Authorized Service Station for service. In order to prevent collection problem, Enduser is required to fill in Application Sheet.

Enduser needs to confirm the availability of the Service to NEC Authorized Service Stations.

3) Loan Only:

For this service, NEC Authorized Service Station supplies the customer with a loan unit for US\$200 up to 12 days. Customer keeps the inoperable unit and when customer returns home, customer arranges to have the projector serviced in the home country.

2. Warranty Exclusions:

This program does not apply if the Projector's serial number has been defaced, modified or removed.

If, in the judgement of NEC Authorized Service Station or its agent the defects or failures result from any cause other than fair wear and tear or NEC neglect, or fault including the following without limitation:

- Accidents, transportation, neglect, misuse, abuse, water, dust, smoke or default of or by the Customer its employees or agents or any third party;
- Failure or fluctuation of electrical power, electrical circuitry, air conditioning, humidity control or other environmental conditions such as use it in smoking area;
- Any fault in the attachments or associated products or components (whether or not supplied by NEC or its agents which do not form part of the Product covered by this warranty);
- Any act of God, fire, flood, war, act of violence or any similar occurrence;
- 5) Any attempt by any person other than any person authorized by NEC to adjust, modify, repair, install or service the product.
- 6) Any Cross-border charges such as, duty, insurance, tax etc.

3. Charges for Warranty Exclusions and Out of Warranty Case:

In case faulty unit is under warranty exclusions case or under Out of Warranty period, NEC Authorized Service Station will Inform estimation of actual service cost to the Enduser with reason.

4. Dead on Arrival (DOA):

Enduser must take this issue up with their original supplier in the country of purchase.

NEC Authorized Service Station will repair the DOA unit as a Warranty repair, but will not exchange DOA unit with new units.

5. Loan Service Charges and Conditions:

Upon acceptance of $\ensuremath{\bar{\text{hs}}}$ NEC Projector, Customer agrees to assume liability for this loan unit.

The current cost of use of this loan unit is \$200.00 USD for 12 calendar days.

If Customer does not return the unit within the 12 calendar days, Customer will be charged the next highest cost up to and including the full list price to Credit Cards, which price will be informed by NEC Authorized Service Stations. Please see the attached listing of contacts for each country to arrange for pickup of the loan unit.

If you return to their country of origin with the loan unit, you will be charged additional freight to return the unit to the loaning country.

Thank you for your understanding of this program.